

TATA CONSULTANCY SERVICES

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YSR PENSION KANUKA ONLINE APPLICATION

Secretary (WEA/WDS) & Volunteer (VV/WV) Login

User Manual V.1.8.5

Introduction:

Pension Disbursement System was conceptualized designed and developed by APOne to facilitate disbursements of Government entitlements like Social Security Pensions. This system utilizes state-of-the-art technologies like bio-metric (finger print) matching for authentication of eligible beneficiaries, robust UIDAI compliant hand-held Micro ATM devices, Computers or Tabs or Mobiles for use in villages and GPRS/Internet connectivity for synchronization with central server.

The core objective of this project is:

- To reduce the time taken to disburse the funds to enrolled beneficiaries.
- To avoid fraudulent activities in the current process.
- To ensure whether the amount is disbursed to right Beneficiary through AADHAAR based authentication using our new android application in tablets or mobiles, by allowing minimum exceptions.

Roles of stakeholders:

- APOne is responsible for design, development, deployment and maintenance of the technology solution.
- Paying agency (Govt. Agency) is responsible for disbursement of pensions.
- GoAP is responsible for making the funds available for the disbursement of pensions.

Tab/Mobile Apps Page:

A new Android application is introduced in tablets and mobiles for more simplicity of use. In device, under 'Apps' 'YSR Pension Kanuka Online' app will be shown. Click on 'YSR Pension Kanuka Online' app to view the Login page.

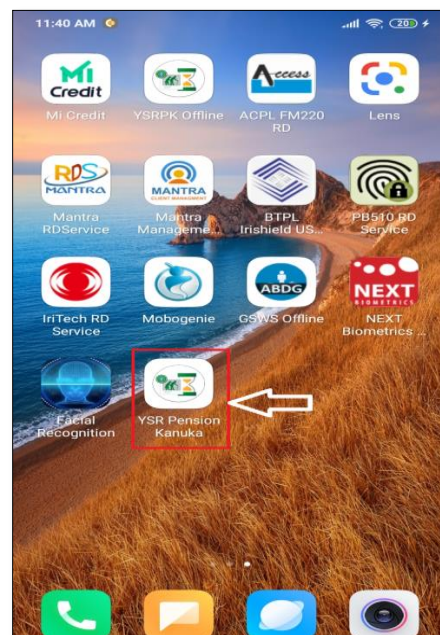
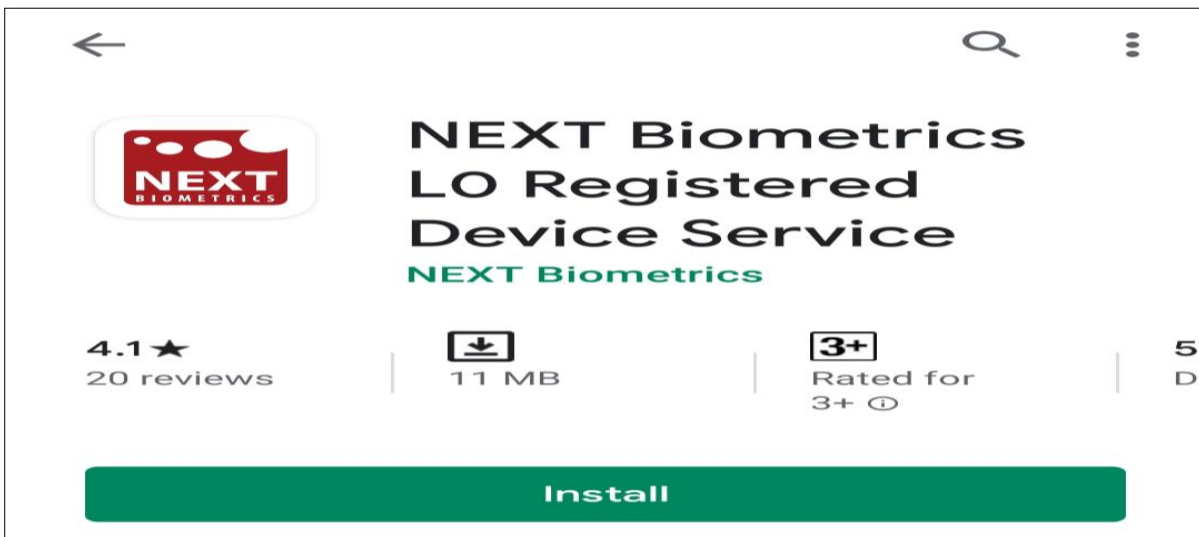


Fig: Apps Page

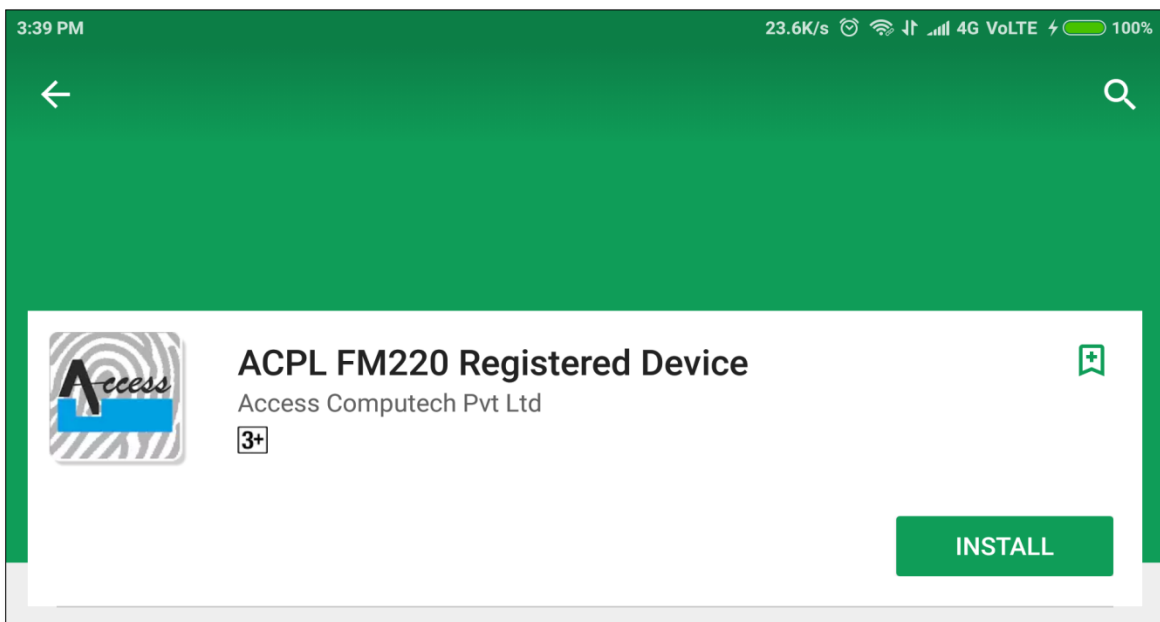
RD Service Installation:

After clicking on YSR Pension Kanuka Online application, it will check whether the RD Services are installed or not. If not then application automatically redirected to play store and then click on install button.

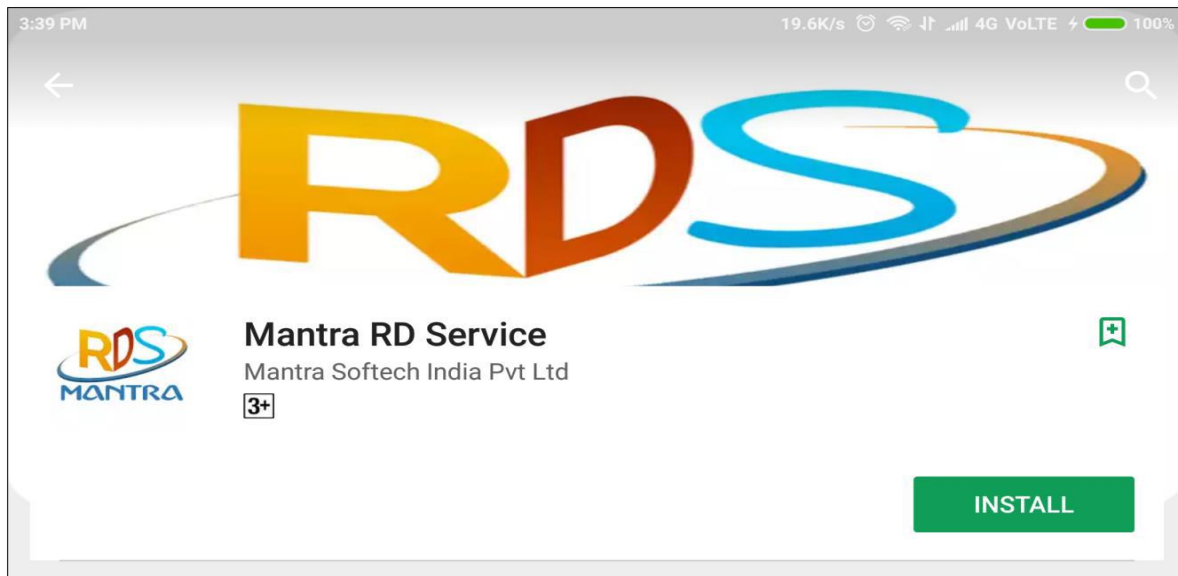
NEXT BIOMETRICS RD Service:



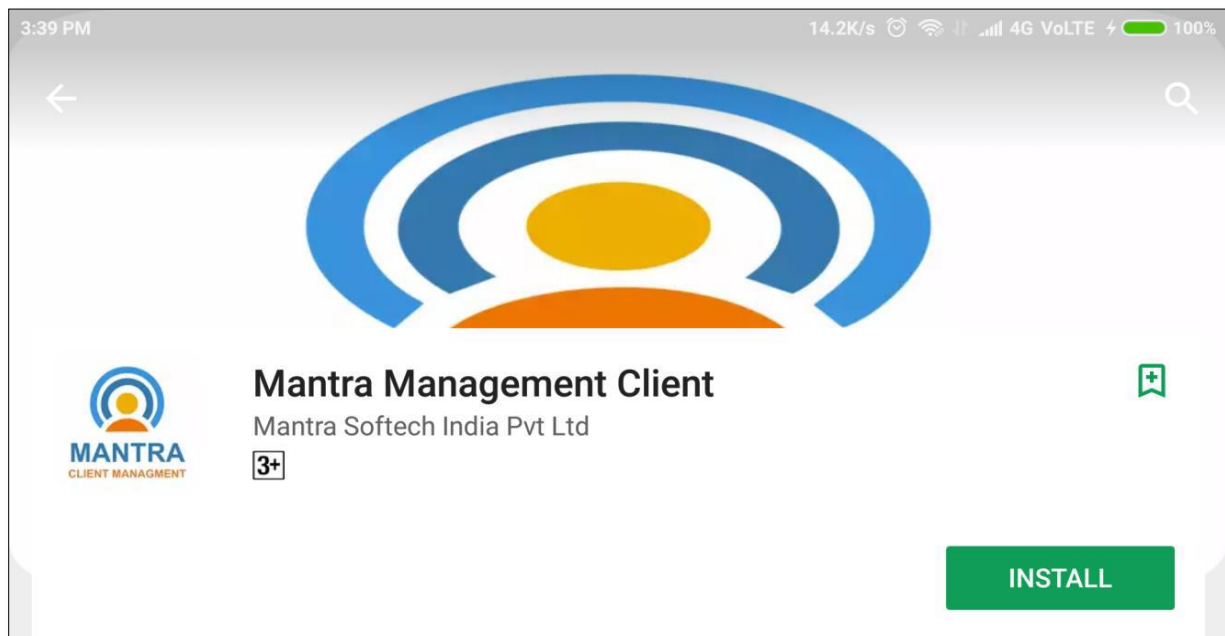
STARTEK RD Service:



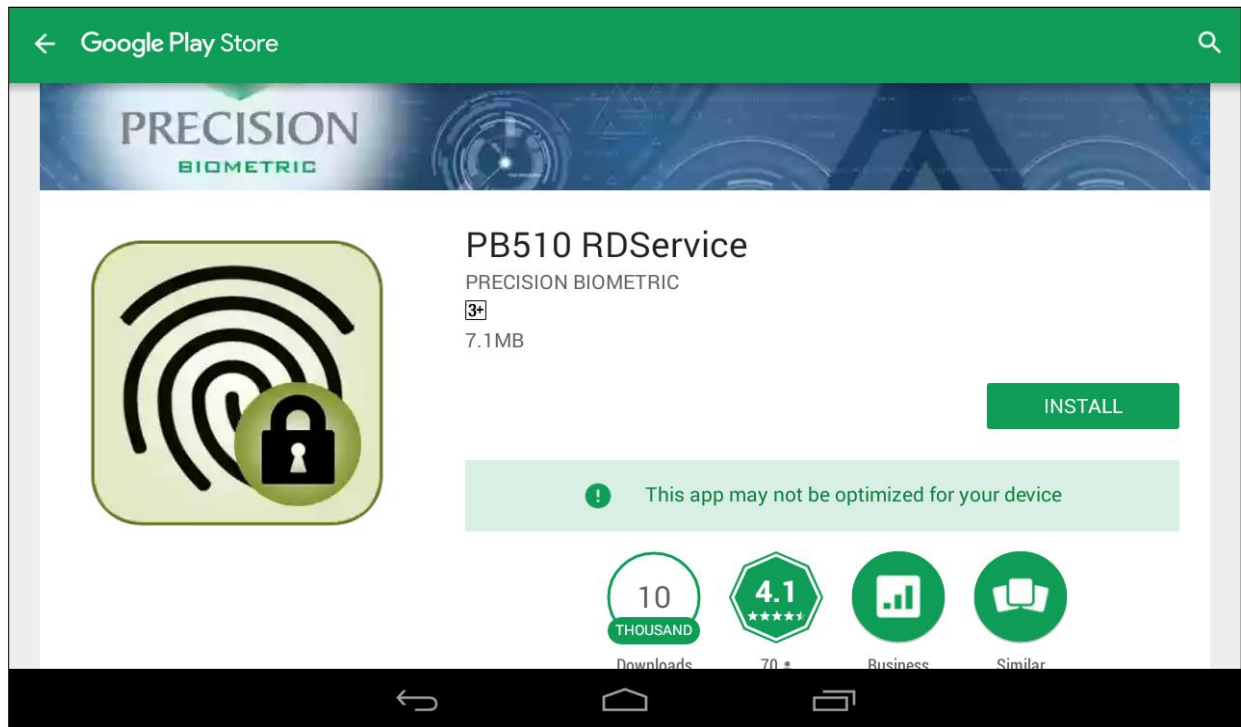
MANTRA RD Service:



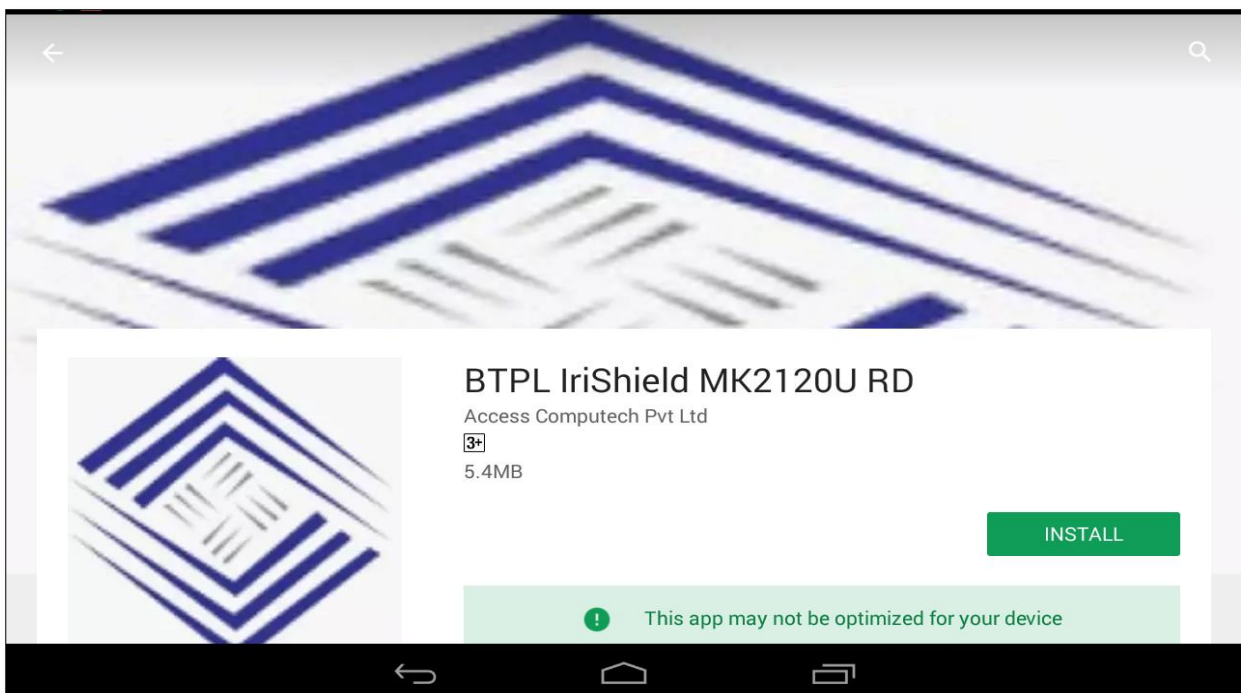
MANTRA Management Client:



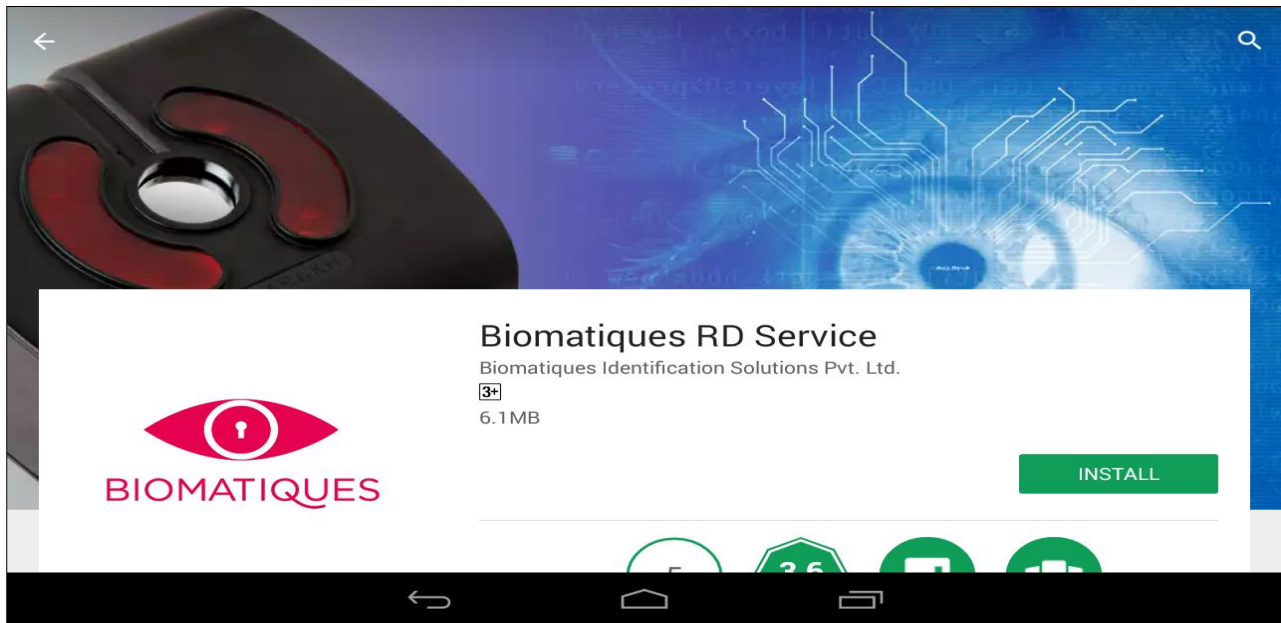
PRECISION RD Service:



IRITECH RD Service:



BIOMATIQUES RD Service:



- On opening the application for the first time the App access permissions dialogue boxes are thrown and User should click on 'Allow' button to proceed further as shown below.

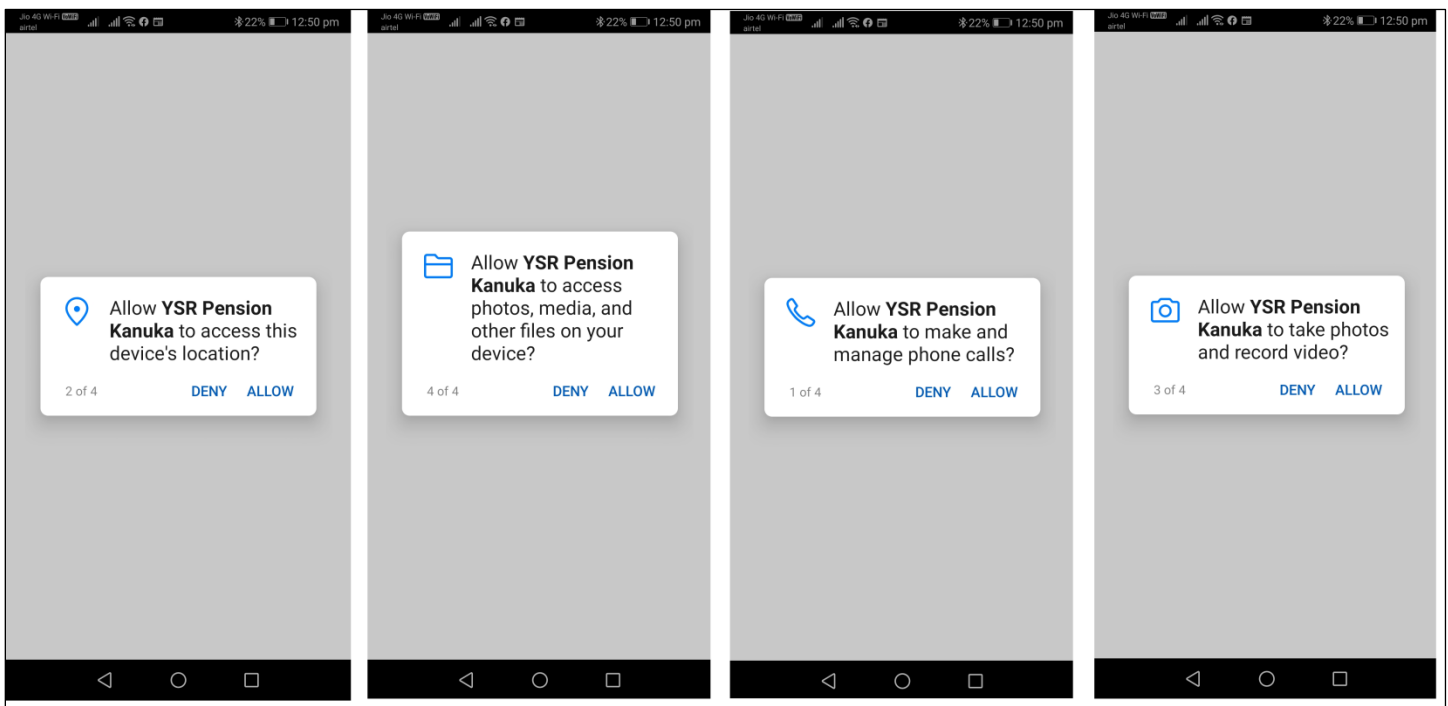


Fig: YSR Pensions Kanuka Online App Access Permissions

- If the RD Services are successfully installed, then open the online pension payment application. It displays user login screen, where User (Secretary/Volunteer) needs to enter the User ID. Application gets connected to server to fetch UID of the User as per the entered User ID.



Volunteer (VV/WV) Login Secretary (WEA/WDS) Login

- If User (Secretary/Volunteer) tries to login with the empty 'User Id' field then an alert message is displayed asking to enter the 'User Id' as shown below.

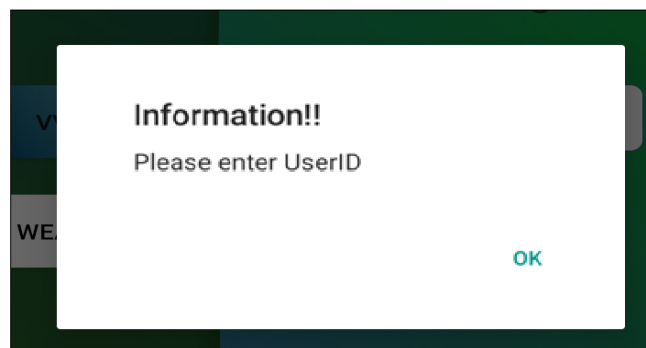


Fig: Empty User Id Field

- If required RD service device is not connected then an alert message is displayed as shown in the below figure.

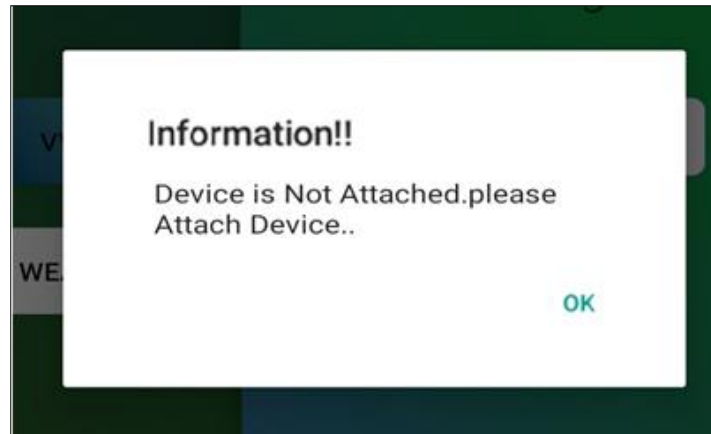


Fig: Device Not Connected Alert

- If required RD service device is connected then application prompts for device access permission then click on OK to proceed , as shown in the below figure

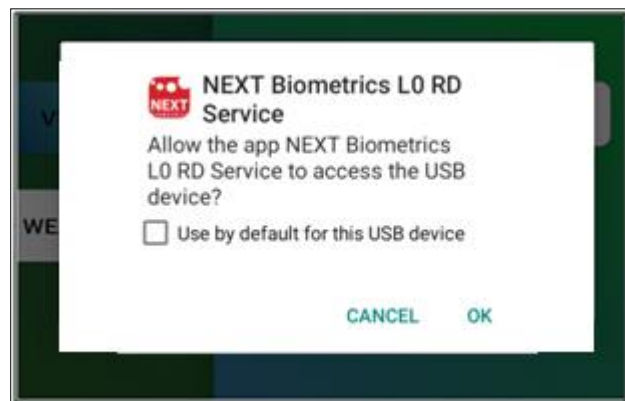


Fig: RD Service Connection Alert

- If entered User Id is valid then it connects to Server and validates the User through Aadhaar authentication. Also, the Aadhaar consent message is displayed before proceeding with the authentication process.

☐ **Consent For Authentication**

ఆధార్ ఆధారిత ఆథెంటికేషన్ సిస్టమ్లో ప్రమాణీకరించడంలో నాకు అభ్యంతరం లేదని నేను అంగీకరిస్తున్నాను మరియు నా ఆధార్ సంఖ్య, ఆధార్ ఆధారిత ప్రమాణీకరణ కోసం బయోమెట్రిక్ డేటాను అందించడం SERP నుండి నా గుర్తింపును ప్రామాణీకరించడం, ప్రమాణీకరణ కోసం నేను అందించే బయోమెట్రిక్స్ APONLINE AUA / KUA ఆధార్ ప్రామాణీకరణ వ్యవస్థ ద్వారా నా గుర్తింపును ధృవీకరించడానికి, నిర్దిష్ట లావాదేవీ కోసం మరియు ఇతర ప్రయోజనాల కోసం మాత్రమే ఉపయోగించబడుతుంది అని నేను అర్థం చేసుకున్నాను. నా ఆధార్ సమాచారాన్ని SERP ఉపయోగించడానికి నా స్వచ్ఛంద అనుమతిని ఇస్తూ, సమ్మతి తెలుపుతున్నాను.

▶ ☐ [Show English Consent](#)

Proceed

Fig: Aadhaar Consent

[Note: This check box selection is mandatory]

- For English consent click on 'Show English Consent' link and to listen the consent click on play button.
- The above consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.
- After selecting the check box and clicking on 'Proceed' button then system will be prompts for Device Access permissions as shown in below.

User Authentication through Finger Print Scanner (Next Biometrics/ Startek/Mantra/Precision Device):

If User (Secretary/Volunteer) wants to login through Finger authentication, below is the process:

- User needs to select the required RD service for the respective device to complete the action (if the device is Startek then select ACPL FM220 RD, if it is Mantra then select Mantra RD Service, if the device is Precision then select PB510, if the device is Next Biometric then select NEXT Biometrics L0 Finger print Capture) as shown below.

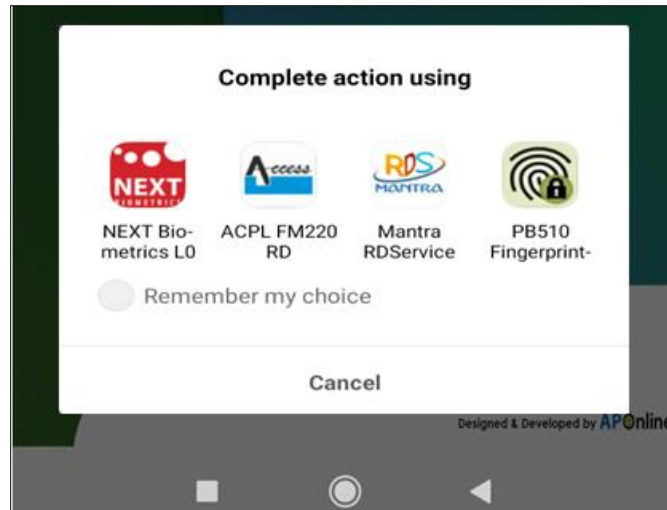


Fig: RD service selection

- After selecting the required RD service option then it displays the capture screen where we can see the Finger being placed on the scanner as shown in the below screen.

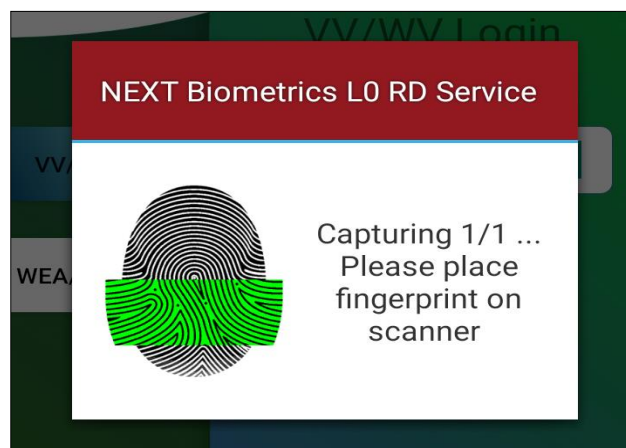


Fig: FP Capture

- The captured fingerprint data will be sent to server for verification. If the verification is successful then respective 'User Dashboard' is displayed as shown below.
- If User fingerprint data is failed then it displays an alert message as shown below.

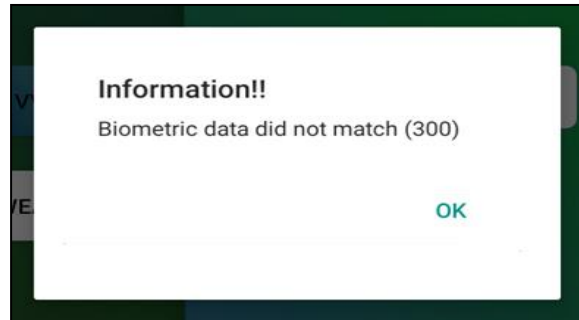


Fig: Biometric Mismatch

User login through IRIS Authentication:

If User wants to login through IRIS, then below is the process:

- Enter the valid User Id, once IRIS device is connected to the Tab or Mobile then application will prompts Aadhaar consent on clicking the login button.



Fig: Aadhaar consent

- The above consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.
- After selecting the check box and clicking on '*Proceed*' button then system will be prompts for Device Access permissions as shown in below.

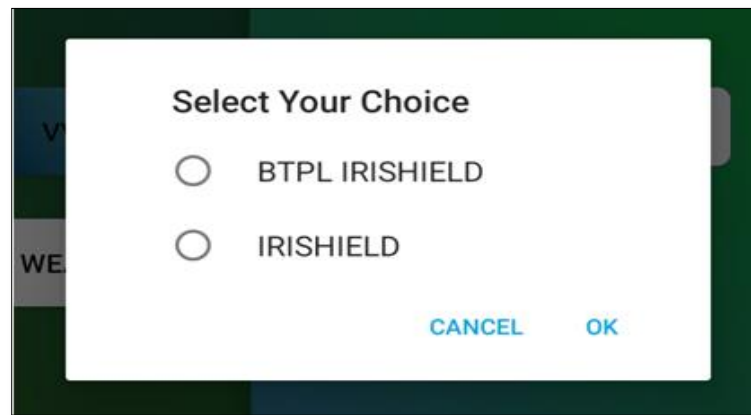


Fig: Device Access Permission

- User need to select any of the IRIS RD services ("BTPL or IRISHIELD") while performing IRIS authentication as shown below

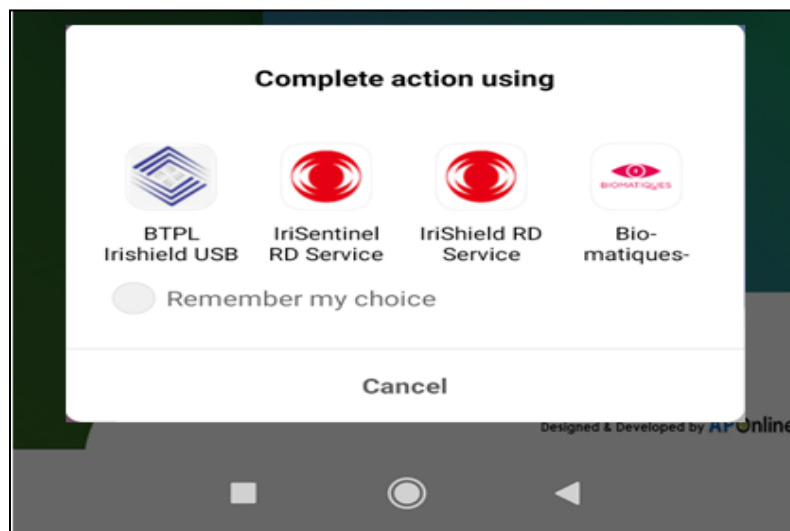


Fig: IRIS Device Selection

- After selecting one of the RD Service it will prompt respective RD Service capture screen, on eye detection the message is displayed as shown above and when the capture is finished again a message is displayed as shown below.



Fig: IRIS Data Capture Screen

- The Captured data will be sent to server for verification. If the verification is successful then respective User (Secretary/Volunteer) Dashboard is displayed as shown below.
- If User validation(IRIS verification) fails then it displays an alert message as shown below.

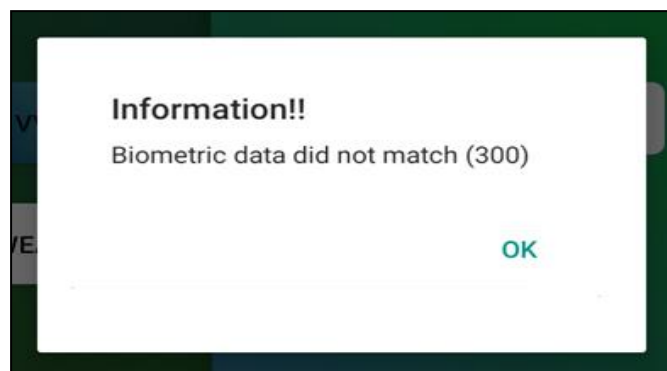
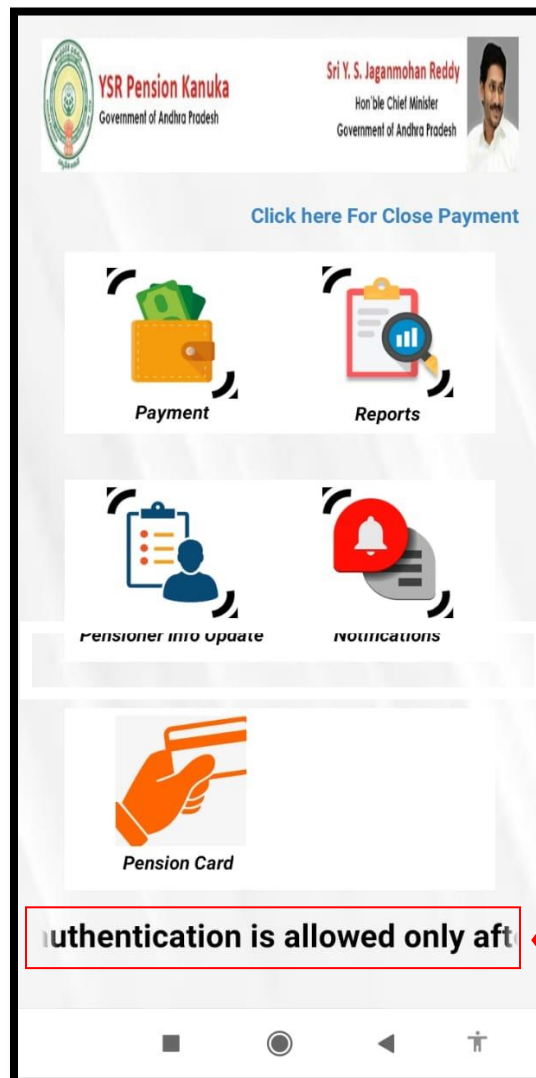


Fig: Biometric Mismatch

Pension Disbursement:

a) Volunteer Login:-

- On successful login, 'User Dashboard' is displayed by default as shown in the below figure. the 'Pensioner Payment Details' screen is displayed where the list of pensioners assigned to the User are listed as shown in the below Figure.



A dynamic Telugu/English scroll message is displayed from sever side

Fig: User (VV/WV) Dashboard

- Tap on the 'Payment' icon and the 'Pensioner Payment Details' screen is displayed where the list of pensioners assigned to the User are listed as shown in the below Figure.

S.No	Cluster Name	Pension ID	Name	UID Number	Mobile Number	Scheme	Amount	PAY
1	C2	102816292	Gompa Devi	**** * 3606	NOMOBILE	Disabled	3000	PAY
2	C2	102837979	Nambaru Thata	**** * 3606	NOMOBILE	O.A.P	2250	PAY

Fig: Pensioners List with Details

- In the 'Pensioner Payment Details' screen, there is a provision for 'Search' using Pension ID or Pensioner Name to filter the required record from the list of pensioners.
- User can enter the complete or partial **Pension Id** or **Pensioner Name** to filter the required record from the list of pensioners as shown in the below figure.

S.No	Cluster Name	Pension ID	Name	UID Number	Mobile Number	Status	Scheme	Amount	PAY
21	C1	10232984	Darapu Narasamma	**** * 3606	NOMOBILE	MAPPED	Widow	4500	PAY

S.No	Cluster Name	Pension ID	Name	UID Number	Mobile Number	Status	Scheme	Amount	PAY
1	C14	10250504	Kalipindi Paramma	**** * 4306	NOMOBILE	BIO-MISMATCH	Disabled	3000	PAY

Fig: Filtered Pensioners List After Search

- User needs to tap on the required pensioner's 'Pay' button to initiate the payment process.
- Then application prompts for Aadhaar consent for pensioner authentication.
- This consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.

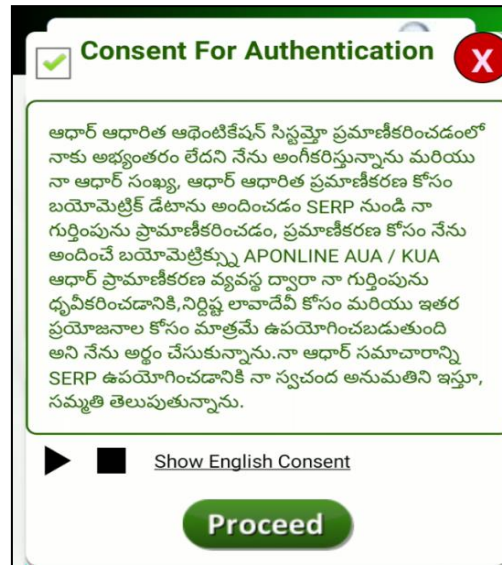


Fig: Aadhaar Consent

- To listen to the consent, click on play button and for English consent, click on the link 'Show English Consent' given as shown in the above figure.
- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.

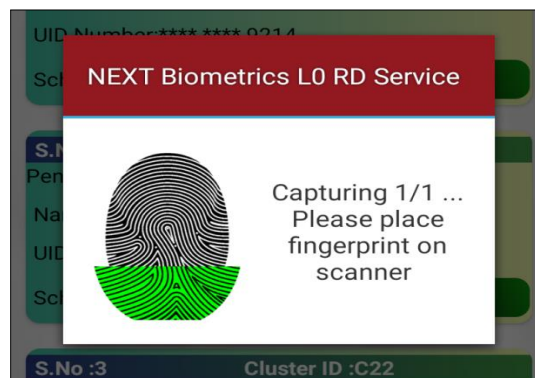


Fig: Pensioner FP Validation

- On successful (FP/IRIS) authentication of pensioner, then application displays payment is done success message along with the payment receipt as shown below.

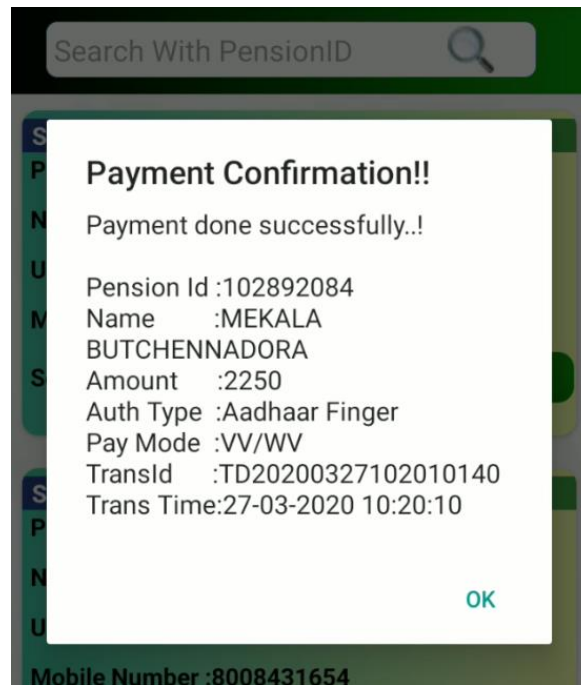


Fig: Payment Success Message

- If pensioner authentication fails then an alert message is thrown as shown in the below figure.
Note: Pensioner Authentication validation process is changed, Now in this version onwards Pensioner Attempts count is displayed(Max limit 20 attempts for Finger+IRIS) and based on the pensioner details validation payment can be done either Self/User/Messenger/OTP Authentication

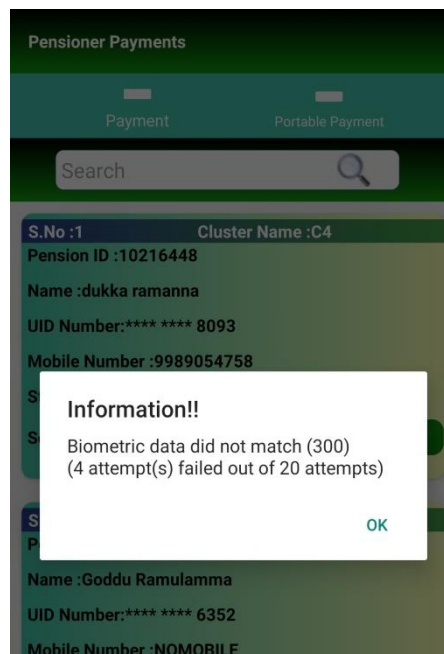
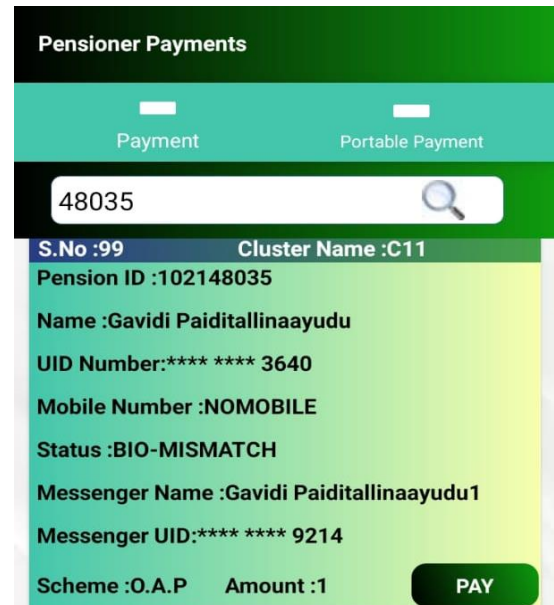
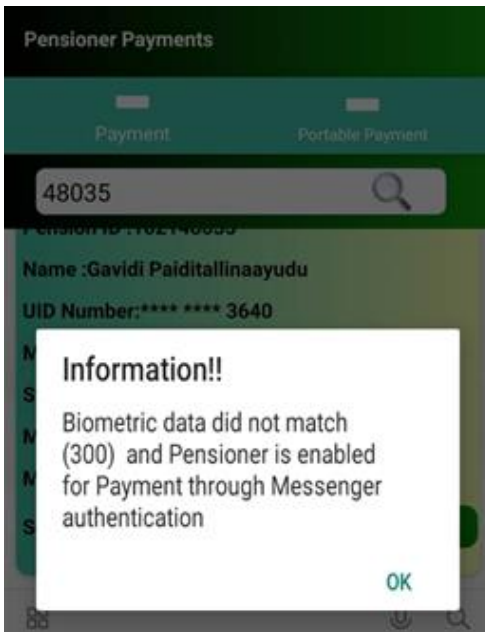


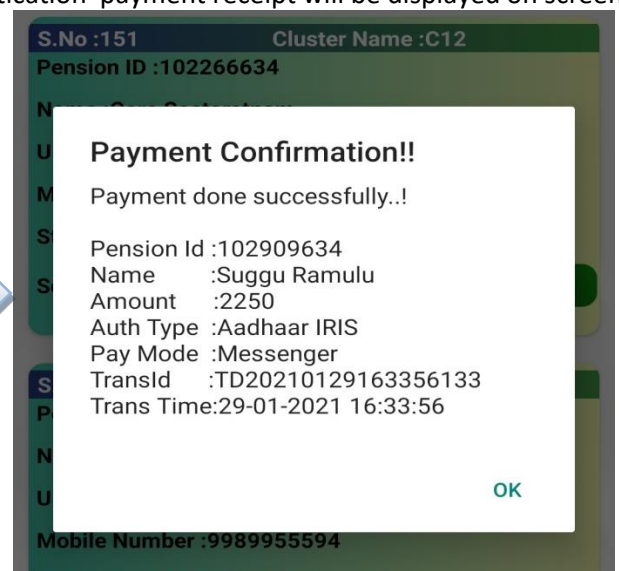
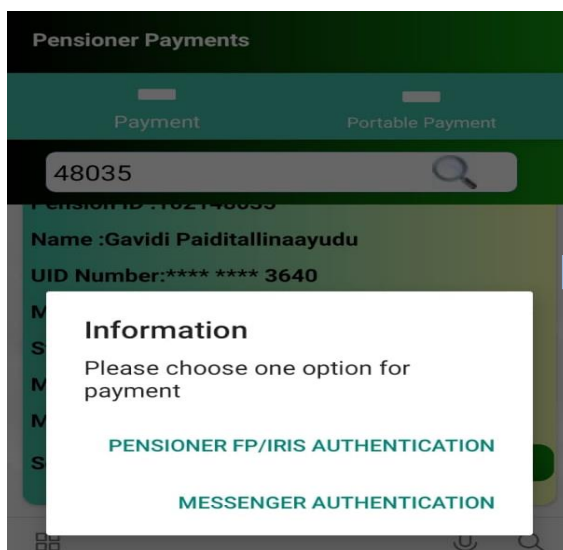
Fig: Biometric Mismatch along with attempt Count

If pensioner authentication failed more than three attempts then application enables further respective mode of authentication for payment by based on the pensioner details validations.

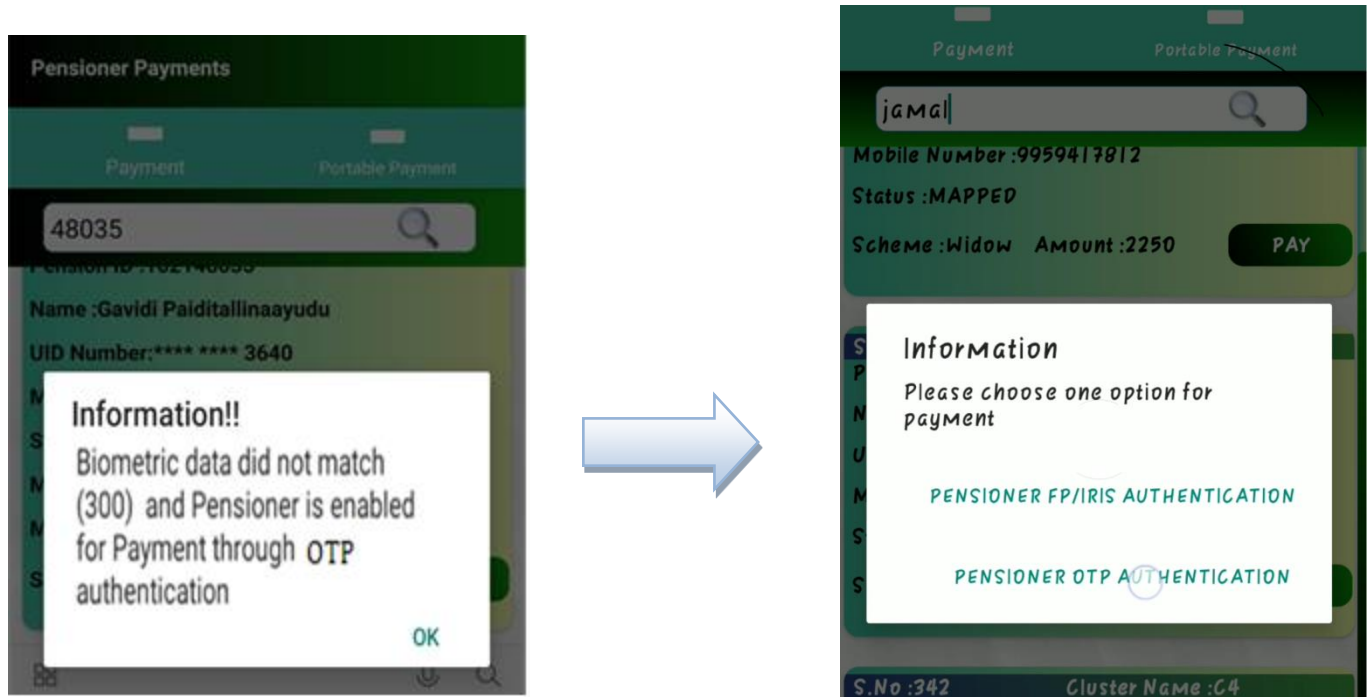
- A) **User Authentication** : If pensioner authentication failed ≥ 3 then based on the pensioner pre-configure data User authentication and application prompts below message as pensioner payment is enabled in respective WEA/WDS login
- B) **Messenger Authentication**: If pensioner authentication fails ≥ 3 and his/her having Messenger details as per APO/MPDO captured in their logins then application will check the on the pensioner pre-configure data and enables the Messenger authentication as shown in below message.



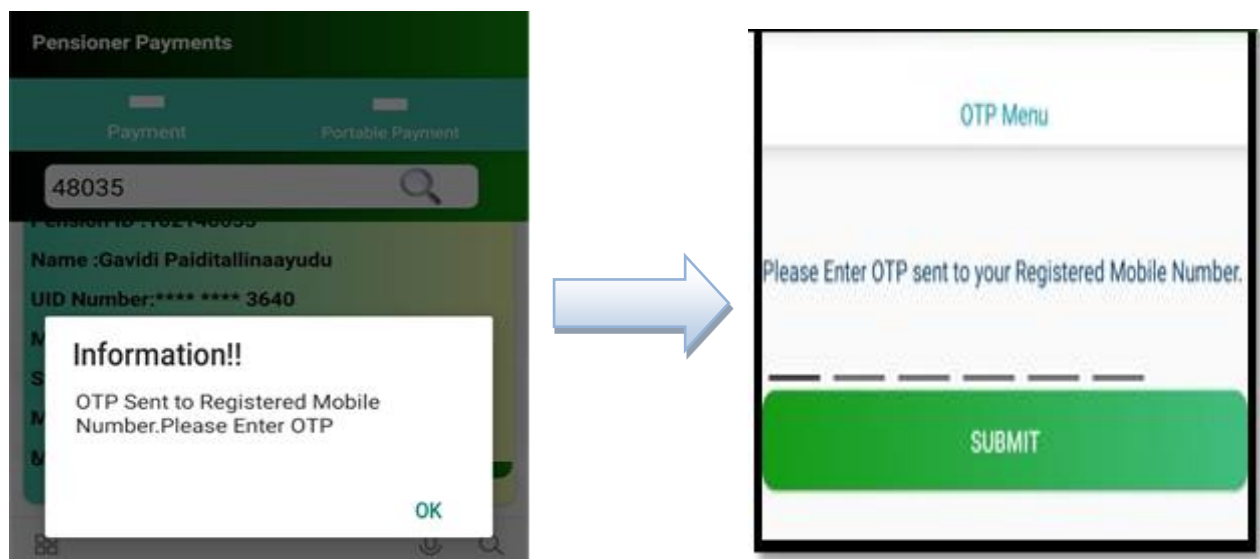
- User Need to selects the messenger authentication option then application will prompts Messenger the finger or IRIS Authentication then successful messenger authentication payment receipt will be displayed on screen



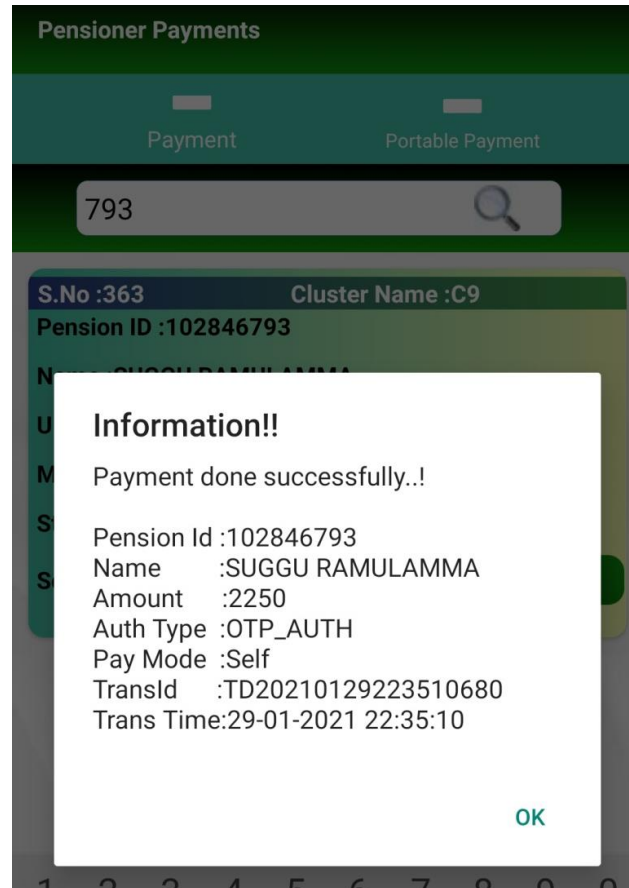
- C) OTP Authentication: If pensioner authentication failed ≥ 3 then based on the pensioner pre-configure data Pensioner OTP authentication will be enabled and application will prompts below message



- User selects 'OTP Authentication' option for pensioner payment then an OTP is sent to the registered mobile number of the pensioner and an alert message is displayed as shown below
- Pensioner should enter the OTP number which send pensioner(Aadhaar registered mobile number) mobile number and click on submit button



- After successful OTP submission, application will displays the payment receipt on screen.



NOTE: Above Messenger and OTP authentications options are same for VV/WV and WEA/WDS Logins

- If payment is already done for the pensioner then an alert message is thrown as shown below.

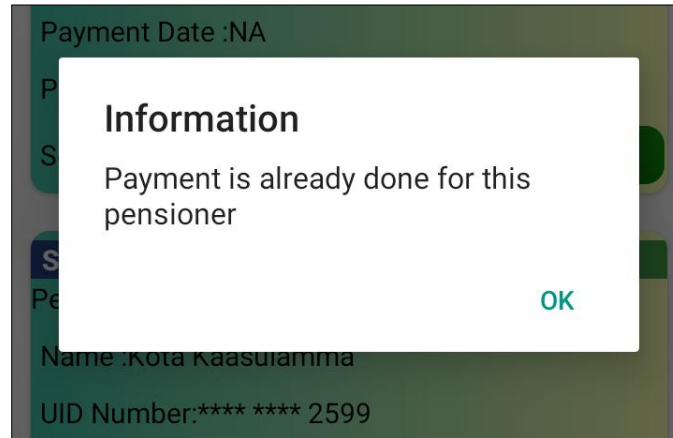


Fig: Payment Already Done Alert

- If User (Secretary/Volunteer) tries to make payment before or after payment date range then an alert message is thrown as shown below.

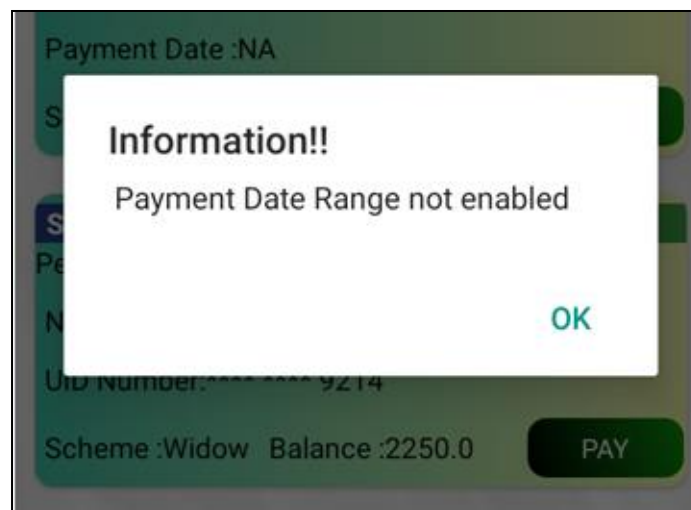
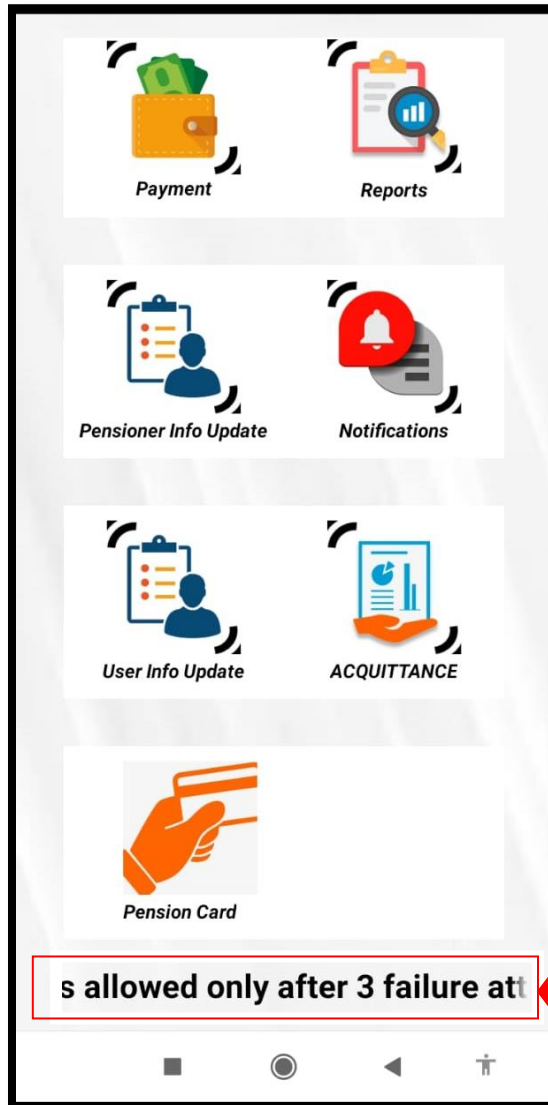


Fig: Date Range Alert

b) WEA/WDS Login:-

- On successful login, respective 'User Dashboard' is displayed as shown below.



A dynamic Telugu/English scroll message is displayed from sever side

Fig: User (WEA/WDS) Dashboard

- Secretaries (WEA/WDS) have two types of options to make pension payment
 - A) Payment for assigned pensioners list
 - B) Portable payment

A) Payment for assigned pensioners(Not Mapped, Bio-Mismatch and Not Mapped& Bio-Mismatched) list :

- User needs to tap on the required pensioner's 'Pay' button to initiate the payment process.

The screenshot shows the 'Pensioner Payments' app interface. At the top, there are tabs for 'Payment' and 'Portable Payment'. Below these is a search bar labeled 'Search With PensionID'. The main content area displays a list of pensioners. Each entry includes the following details:

- S.No :** 1 and 2
- Cluster Name :** C2 and C9
- Pension ID :** 10268646 and 10268648
- Name :** jannela polipalli and gajula satyavathi
- UID Number:** **** * 9214 (for both)
- Mobile Number :** 9502188326 and 9703369528
- Status :** MAPPED (for both)
- Scheme :** O.A.P
- Amount :** 2250

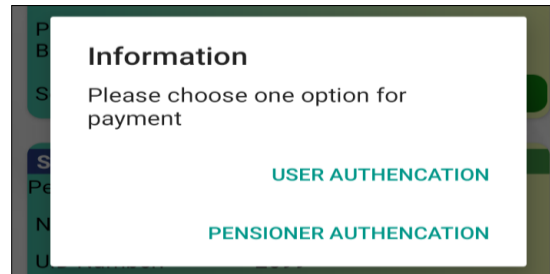
At the bottom of each entry is a 'PAY' button. The 'PAY' button for the second pensioner (S.No :2) is circled in red.

A dynamic telugu scroll message will displayed from sever side

Fig: Pensioners List with Details

- For pensioner status - 'NOT MAPPED', payment can be done through pensioner authentication. In this case pensioner authentication failed >=3 times then he/she comes under NOT MAPPED & BIO-MISMATCH status and user authentication will be enabled.

- For BIO-MISMATCH cases, payment can be done through pensioner authentication or user authentication as shown in below screen.



- After selecting the authentication option, Aadhaar consent is displayed. This consent describes the approval from the person who is submitting his/her Finger/IRIS data to CIDR only for authentication purpose.



Fig: Aadhaar Consent

- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.

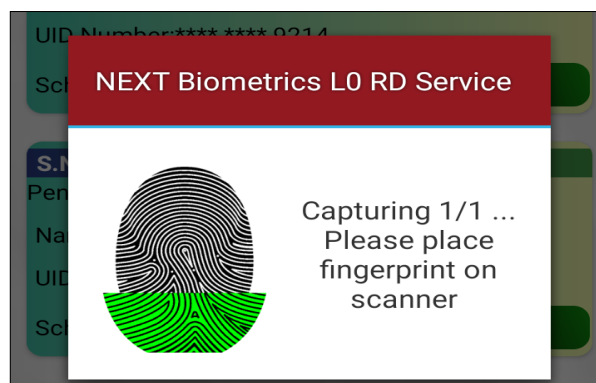


Fig: Pensioner FP Validation

- On successful (FP/IRIS) authentication of pensioner / User (Secretary), application displays payment success message along with the payment receipt as shown below.

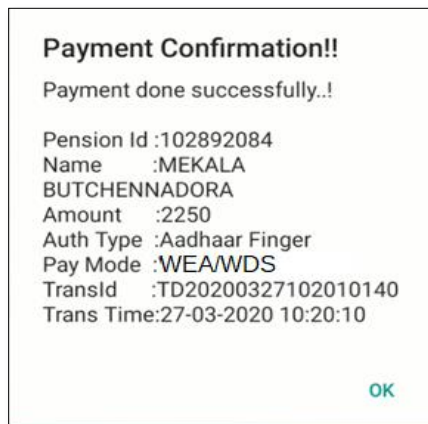


Fig: Secretary Login - Payment Success Message

- If authentication fails then an alert message is thrown as shown in the below figure.

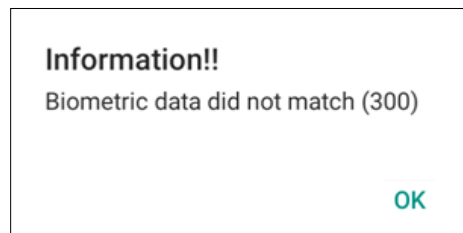


Fig: Biometric Mismatch

B) Portable Payments :

In this portable payment, secretary can do payments for other Secretariat Pensioners. Click on the Portable Payment Icon in List of pensioners screen.



Fig: Portable Payment Screen

- Enter the pension Id (Which is not under same Secretariat), and click on the 'Get' button then application displays pensioner Aadhaar consent as shown in below

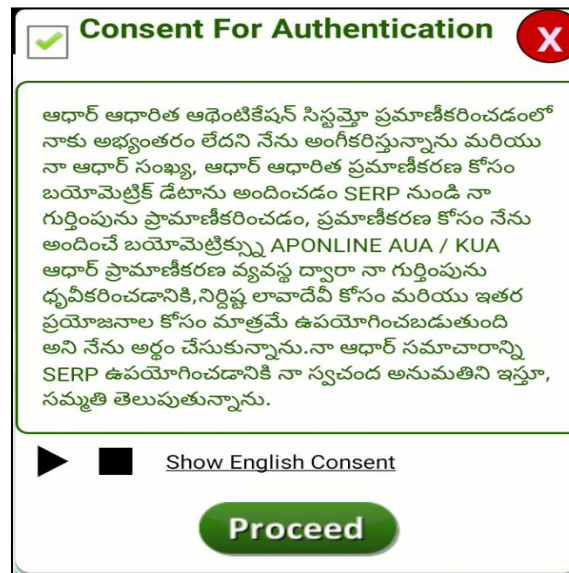
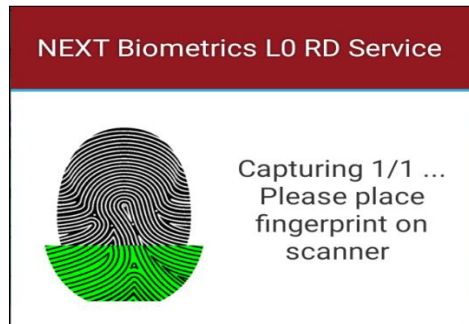


Fig: Portable Payment Screen

- Select the check box of the consent dialogue box and continue to FP/IRIS validation to make payment as shown in the below figure.



- On successful (FP/IRIS) authentication of pensioner, application displays payment success message along with the payment receipt as shown below.

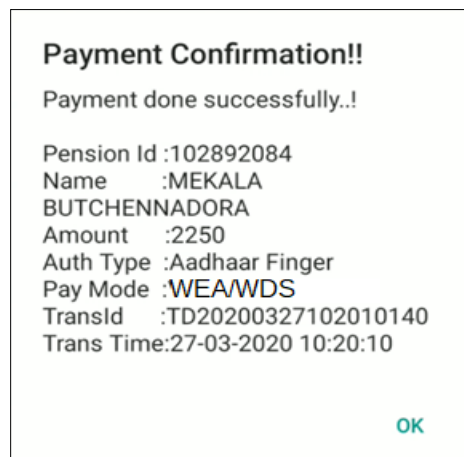


Fig: Payment Receipt

- If authentication fails then an alert message is thrown as shown in the below figure.

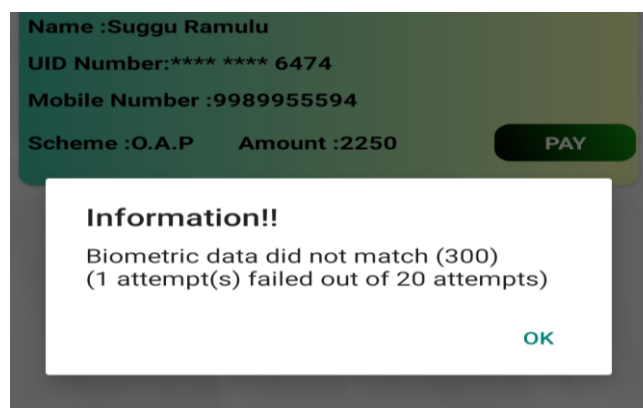


Fig: Biometric Mismatch

- If user trying to do payment for pensioner who are tagged in same secretariat, then application throws below alert message.

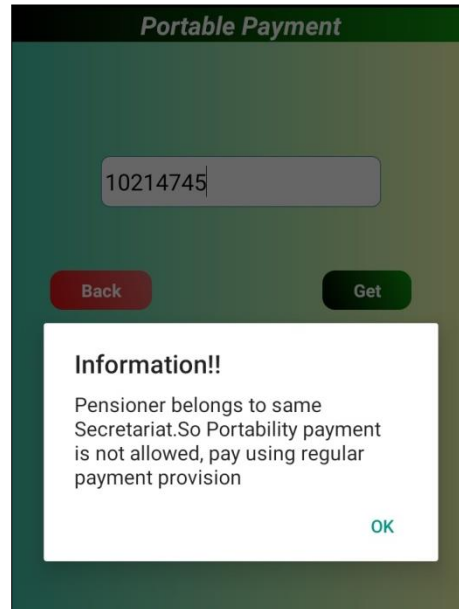


Fig: Portable Payment Alert

- If user trying to do payment for pensioner whose payment is already done then an alert message is thrown as shown below.

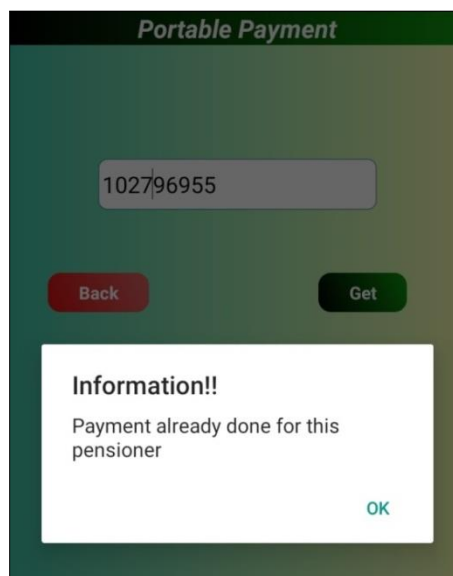
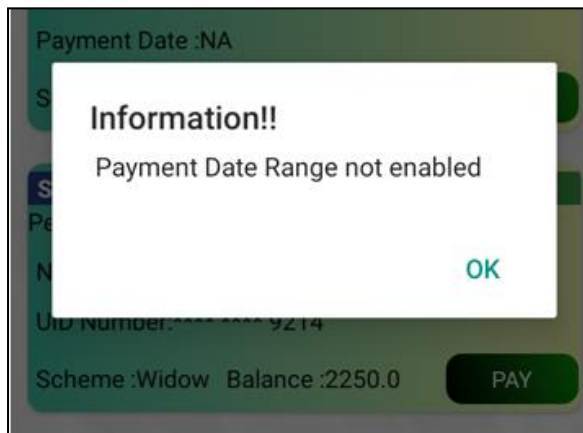


Fig: Payment Already Done Alert

NOTE: Paid pensioner data will be removed from the list of pensioners, once the user is logged out of the session.

- If User (Secretary) tries to make payment before or after payment date range then an alert message is thrown as shown below.



Reports:

To view the report, click on reports icon in 'User Dashboard' screen as shown below.

1. Volunteer Login:-

- For Volunteer Login, application displays below pension disbursement Info.

Reports		
	Count	Amount
Total Releases	27	77000
Paid Pensioners	0	0
To Be Paid	27	77000
Paid Through User	0	
UnPaid Amount		

Fig: Volunteer (VV/WV) Login - Reports Screen

- To view detailed level report click on pensioners count(Total /Paid/Paid Through User/To be Paid pensioners count).

Reports	
S.No :1	Cluster Name :C7
Pension ID :10214730	
Name :naralasetti venkateswararao	
UID Number:*****3606	
Paid Date:2020-02-20 19:11:09.157	
Scheme :Disabled Amount :3000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	
S.No :2	Cluster Name :C3
Pension ID :10214731	
Name :dussi atchibabu	
UID Number:*****6341	
Paid Date:2020-02-21 18:52:39.643	
Scheme :Disabled Amount :6000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	

Fig: Volunteer (VV/WV) Login - Detailed Report Screen

2. Secretary Login:-

- For Secretary Login, application displays below Pension disbursement Info.

Reports		
	Count	Amount
Total Releases	336	838000
Paid Pensioners	4	786250
To Be Paid	332	51750
Paid in Secretariat	319	
Portable Paid	0	0
UnPaid Amount		
	Count	
Total Users	16	
Self Auth	0	
VV VW Auth	0	
WEA WDS	4	

Fig: Secretary (WEA/WDS) Login - Reports Screen

- On clicking 'Total Users' count, the list of volunteers assigned to the Secretariat are displayed and their related data as shown below.

Userwise Report								
SL.No	User Id	UserName	Released		Disbursed		UnDisbursed	
			Count	Amount	Count	Amount	Count	Amount
1	10290669WEA	BEHARA RAMASATBH PATRO	2	5250	1	33750	1	-28500
2	14713375	NEELIROUTHU KUM.I	6	11750	6	9500	0	2250
3	14713376	BURI PURNIMA	25	59250	15	36000	10	23250
4	14713377	KANNURU REVATHI	24	56500	0	0	24	56500
5	14713378	KANNURI RANI	57	138750	0	0	57	138750
6	14713379	OBBISSETTI SANGAMU	30	75000	0	0	30	75000
7	14713380	BUKKURU RAJESH	64	165000	0	0	64	165000
8	14713381	KONDAGORRI KARU SAGAR	23	54750	0	0	23	54750
9	14713382	PATHIVADA KRISHN'ENI	38	89250	0	0	38	89250
10	14713383	NIMMAKA ADHI	21	48750	0	0	21	48750
11	14713384	KUNDALISWARA PUNYAVATHI	27	68250	0	0	27	68250

Fig: Total Users- Detailed Report

- User can view detailed level report of Total pensioners ,paid, to be paid, portable paid pensioners count , the list of volunteers assigned to the Secretariat are displayed and their related data as shown below.

Reports	
S.No :1	Cluster Name :C7
Pension ID :10214730	
Name :naralasetti venkateswararao	
UID Number:*****3606	
Paid Date:2020-02-20 19:11:09.157	
Scheme :Disabled Amount :3000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	
S.No :2	Cluster Name :C3
Pension ID :10214731	
Name :dussi atchibabu	
UID Number:*****6341	
Paid Date:2020-02-21 18:52:39.643	
Scheme :Disabled Amount :6000	
Payment Mode :WEA/WDS Paid By :WEA/WDS	
Portable Payment Status :NO	

Fig: Secretary (WEA/WDS) Login - Detailed Report Screen

Pensioner Info Update:

The provisions under this screen is enabled both for the Secretary (WEA/WDS) & Volunteer (VV/WV).

- Click on the pensioner info update in login home page, then it displays below screen.

The screenshot shows a mobile application interface with two tabs at the top: 'Unpaid Remarks' and 'Transfers/Migration-Portability'. Below the tabs, there are two pensioner cards. Each card has a header with 'S.No' and 'Cluster'. The first card (S.No :1) shows Pension ID :10268648, Name :gajula satyavathi, UID No :**** * 9214, MobileNo :9703369528, Scheme :O.A.P, and Amount :2250. The second card (S.No :2) shows Pension ID :102131049, Name :Sabbavarapu Naaraayanamma, UID No :**** * 9214, MobileNo :8008815224, Scheme :O.A.P, and Amount :2250. Both cards have a green 'Capture Remarks' button at the bottom.

- In this operation, user have two options:-
 - 1)Un-Paid Remarks
 - 2)Transfer, Migration, Portability selection

1. Unpaid Remarks:-

In this operation, application displays unpaid pensioner details (As shown in the above screen).

- User should capture respected remark for why that pensioner is not paid, clicking on the Capture Remarks button on respective pensioner card then it will displays remark options as shown below screen.

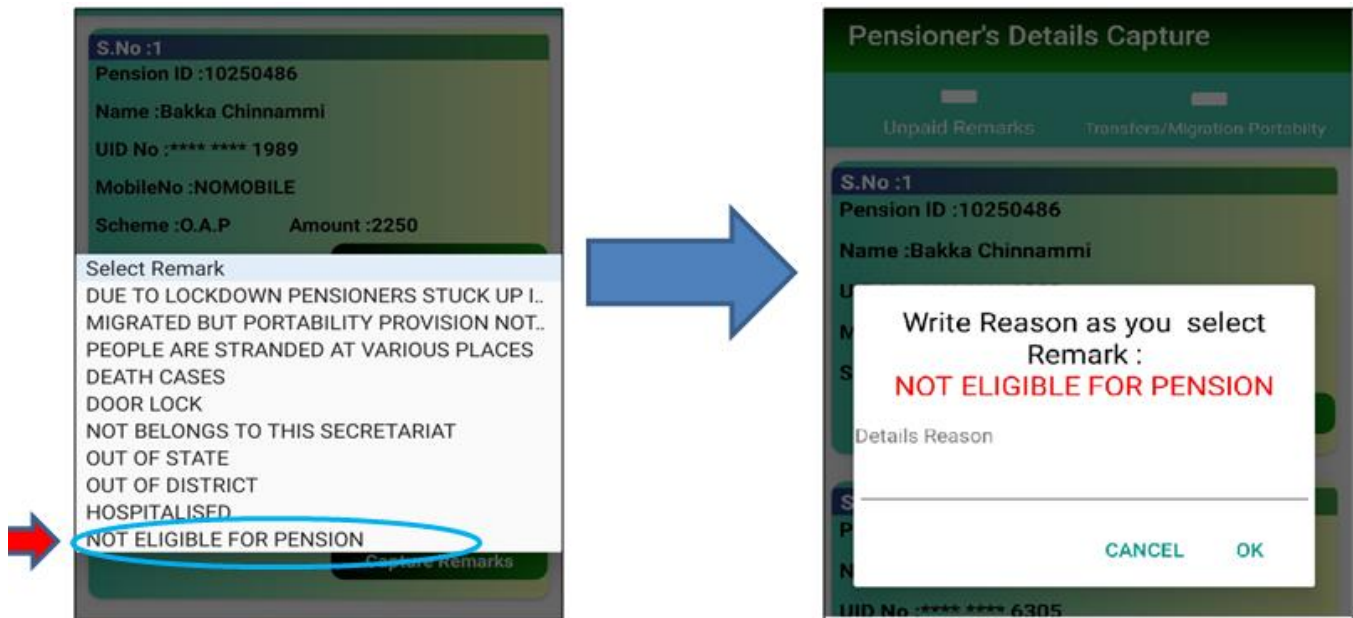


Fig: Unpaid Pensioner Remarks

- User should select the remark and then screen displays remark capture success message as shown in below screen.

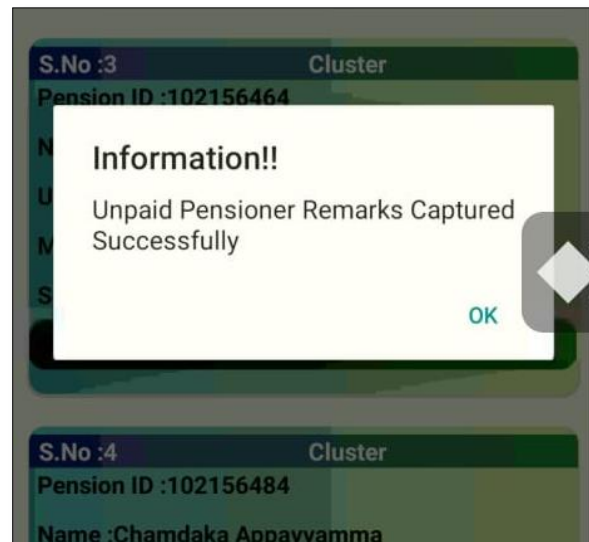


Fig: Remarks Captured- Success message

2. Transfer, Migration and Portability:-

Click on the Transfer/Migration ,Portability tab then app displays below pensioner details as shown in below screen.

- We have enabled a search functionality text box in Pensioner info update operation > Transfer, Migration, Portability update screen.
- In this operation user can to update the pensioner Transfer, migration , portability details and also can update pensioner address, mobile number details.
- Click on the Update button of respective pensioner as shown below.

Pensioner's Details Capture

Unpaid Remarks Transfers/Migration-Portability

Search With PensionID

S.No :1
Pension ID :10250486
Name :Bakka Chinnammi
UID Number:**** * 1989
Mobile Number :NOMOBILE
Scheme :O.A.P **Update**

S.No :2
Pension ID :10250499
Name :Thadivalasa Thirupatamma
UID Number:**** * 6305
Mobile Number :NOMOBILE
Scheme :O.A.P **Update**

- By using this search box, user can easily search required pensioner id and then update.

- After click on 'Update' button it displays below options.

Pensioner's Details Capture

Unpaid Remarks Transfers/Migration-Port...

S.No :1
Pension ID :102127278
Name :Buri Arudra
UID Number:** * 2660**
Mobile Number :NOMOBILE
Scheme :Disabled **Update**

Please select type of update

☐ Transfer
☐ Migration
☐ Opt portability
☐ Change address
☐ Mobile number update

Fig: Type of Updates

- User needs to select the type of update (Transfer/Migration/optional Portability/Change address/Mobile number update).

Transfer: By using this option, user can transfer the required Pension details to the place, where the pensioner wish to take pension for longtime.(**NOTE:** But it should be within the State)

Migration: By using this option, user can update the pensioners who are stranded outside the state due to lock down or any other reason they can hold their pension amount for selected months.(**NOTE:** But it should be Only outside the State)

Opt Portability: By using this option, user can those who held up in other district other than their original place where their pension is recorded.

- After selecting the option (Transfer/Migration/optional Portability) then application will display below alert message for selected ones.

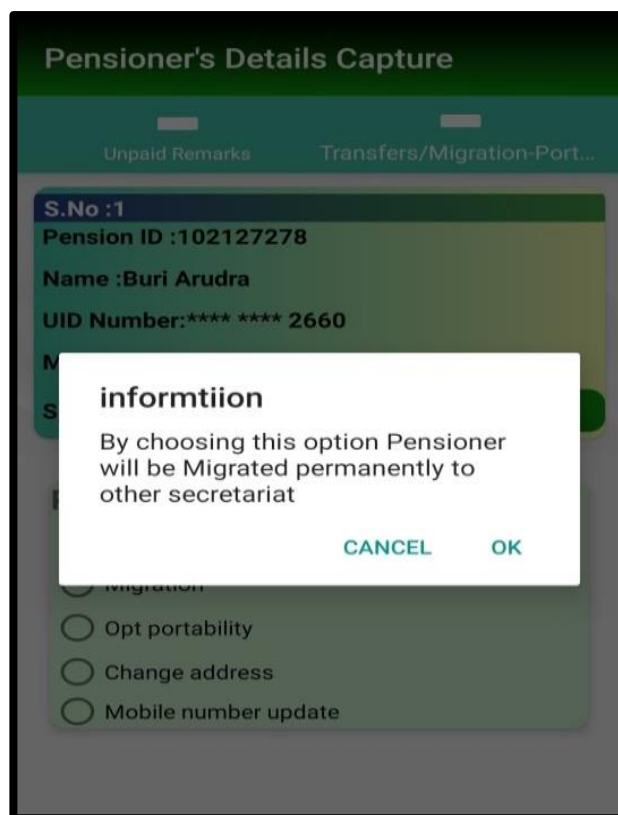


Fig: Type of Update - Alert message

- Then click on 'OK' button for future selection , after successful submission of details , app will displays success message.

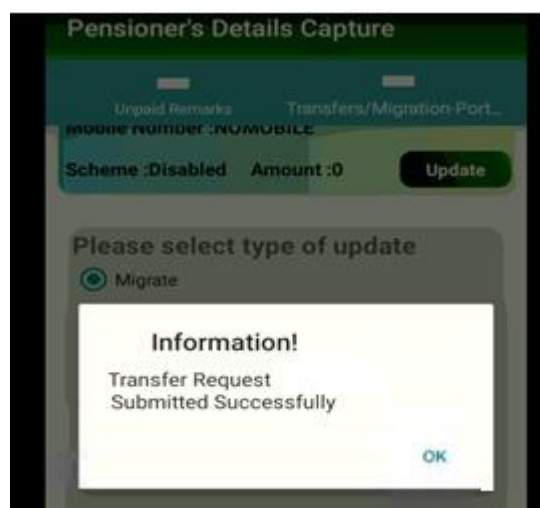


Fig: Transfer Request - Success message

Notifications:

User can view the app related notifications if any like app version updates, any new features, etc., in the Notifications screen.

User Info Update:

The provisions under this screen is enabled only for the Secretary (WEA/WDS). User needs to tap on the 'User Info Update' option in the 'User Dashboard' screen.

1. Volunteer Availability:-

In this screen, User has the provision to capture the volunteer's non-availability reason/remarks.

- In this operation, the non-available volunteers list is displayed as shown in the below screen and then tap on the 'Capture Remarks' button of the respective Volunteer.

Capture Volunteer Availability Stat...		
Volunteer Availability	Cash Status	Feedback
S.No :1 Volunteer ID :14713375 Name :NEELIROUTHU KUMARI Capture Remarks		
S.No :2 Volunteer ID :14713376 Name :BURI PURNIMA Capture Remarks		
S.No :3 Volunteer ID :14713377 Name :KANNURU REVATHI Capture Remarks		

Fig: Volunteer Availability Status Capture screen

- Now, User needs to select the appropriate reason/remark from the dropdown as shown below.

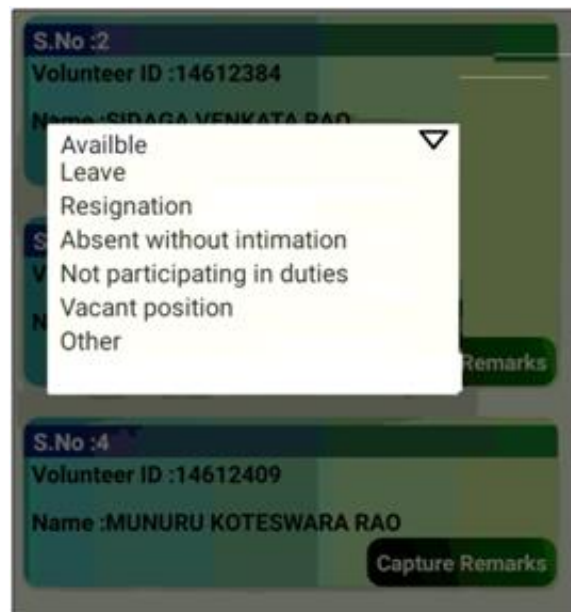


Fig: Non-Availability Remarks/Reason in dropdown

- Then confirmation alert is thrown and User needs to click on 'Confirm' button as shown below.

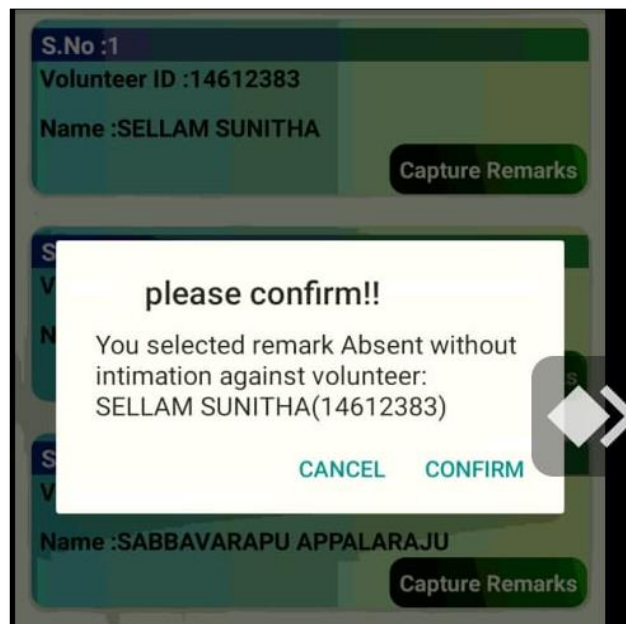
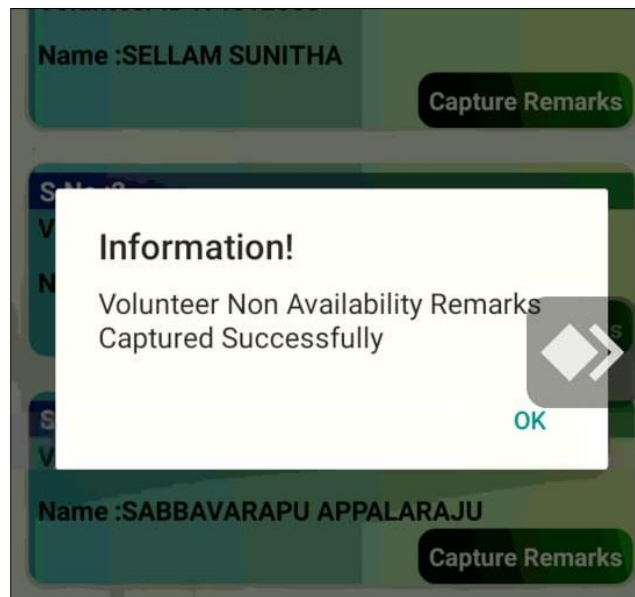


Fig: Confirmation Alert for selected Remark

- On confirming the above alert then the success message is displayed as shown below.



2. Cash Status:-

In this screen, User has the provision to update the Withdrawal and Remittance status of the disbursement funds.

- User needs to click on 'Cash Status' tab as shown in the below screen.

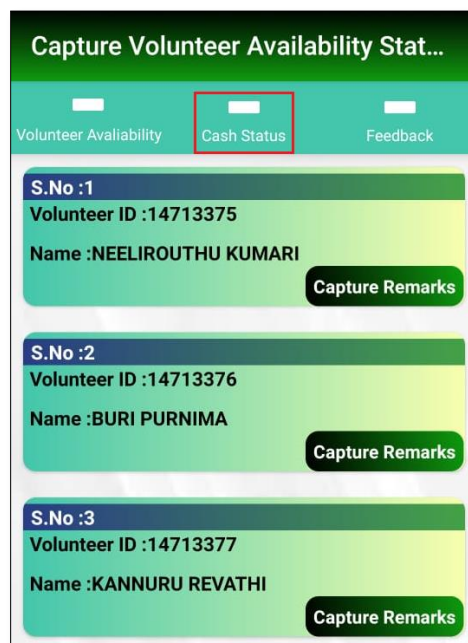


Fig: Cash Status Tab selection

- Now the below screen is displayed where User needs to select the required option and enter the Withdrawal/Remittance amount and select the date from the calendar and submit the status as shown below.

Select your options ?

☐ Withdrawn Status ☐ Remitted Status

RELEASE AMOUNT : 1558000
WITHDRAWN AMOUNT : 0
TO BE WITHDRAWN AMOUNT : 1558000

Enter Amount

< May 2020

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Submit Status

Select your options ?

☐ Withdrawn Status ☒ Remitted Status

UNPAID AMOUNT : 52500
REMITTED AMOUNT : 0
TO BE REMITTED : 52500

Enter Amount

< May 2020

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Submit Status

Fig: Cash Status - (Withdrawal/Remittance) Capture Screen

- And on successful submission of status, a success message is displayed as shown below.

Cash WithDraw/Remitted Status...

Volunteer Availability Cash Status Feedback

Select your options ?

☒ Withdrawn Status ☐ Remitted Status

500

Information!!

Cash Withdrawal Status is Captured Successfully..!!!

OK

12 13 14 15 16 17 18

19 20 21 22 23 24 25

Fig: Remittance Capture Success Message

Cash WithDraw/Remitted Status...

Volunteer Availability Cash Status Feedback

Select your options ?

☐ Withdrawn Status ☒ Remitted Status

500

Information!!

Cash Remitted Status is Captured Successfully..!!!

OK

12 13 14 15 16 17 18

19 20 21 22 23 24 25

Fig: Withdrawal Capture Success Message

3. Feedback:-

In this version, we have enable new option i.e., 'Feedback'. In this option user can give their feedback for application like suggestion/issues/compliments. This option is available only for WEA/WDS login > User Info Update >Feedback, as shown in the below figure.

Capture Volunteer Availability Stat...

Volunteer Availability Cash Status **Feedback**

S.No :1
Volunteer ID :14713375
Name :NEELIROUTHU KUMARI
Capture Remarks

S.No :2
Volunteer ID :14713376
Name :BURI PURNIMA
Capture Remarks

Fig: Feedback Tab Selection

- To submit the feedback, User needs to select the rating (stars) then select the feedback type from given dropdown list, enter the comments and click on submit button as shown in the below figure.

Feedback

Volunteer Availability Cash Status **Feedback**

Your feedback is important to us.
Please rate your overall app experience.

★ ★ ★ ★ ★

Select feedback type

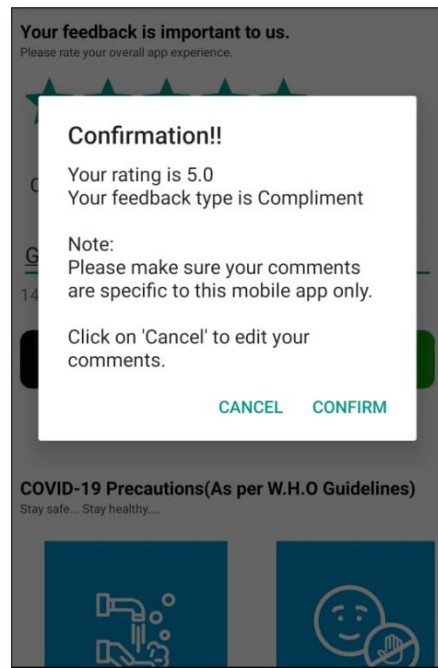
Please enter your comments here

150 characters remaining

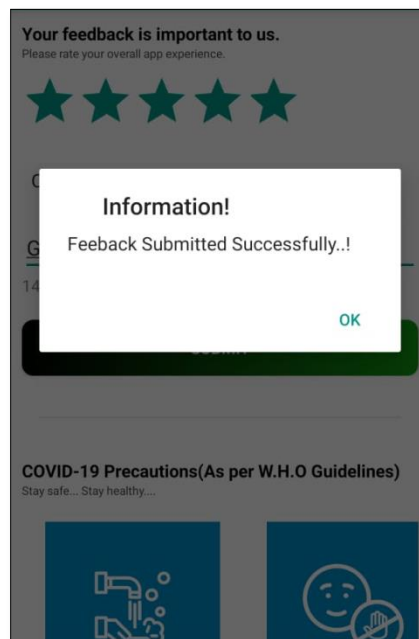
SUBMIT

Fig: Feedback Capture Screen

- On clicking the 'Submit' button, an alert message is displayed as shown in the below figure.



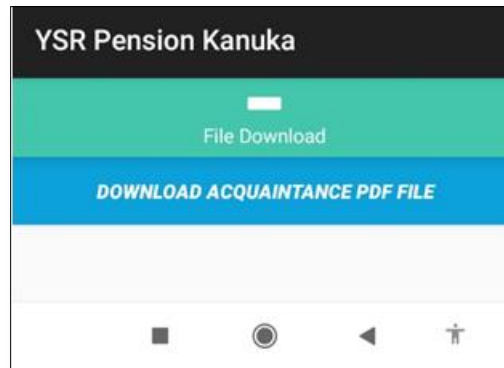
- On clicking 'Confirm' in the alert window, the following success message is displayed as shown in the below figure.



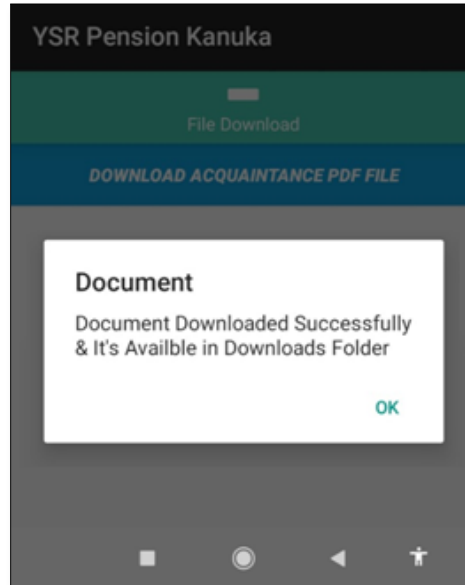
Acquaintance:

This screen enables the User (WEA/WDS) to download the Pay Order details of the pensioners, which contains details like S.No., Pension Id, Pension Scheme, Pensioner Photo, Pensioner Name, Pensioner's Father Name, Ration Card No., Gender, Age, Caste, Aadhaar Id, Amount Paid, Aadhaar Id Name, Phone No., Pensioner's Signature & Remarks.

- On clicking the 'Acquaintance' tab, following screen is displayed as shown below.



- Now, User needs to click on download link and on successful download, a success message is displayed as shown below.



- Hence, the User can view the downloaded report by navigating to the respective download location (Device's Download Folder) as mentioned in the above figure.

Pension Card:

Click on the 'Pension Card' tab/icon in the User Dashboard then app displays pensioners list as shown in below screen.

- We have enabled a search functionality in this screen, where User can search the required pensioner using his/her Name or Pension Id.

Pensioner's Card Distribution

Pension Card

SL No : 1
Cluster : C6

ఫింఛను నంబర్ : 102982008

పేరు : గొటివాడ భాస్కరరావు

రిలేషన్ : చిన్నరాములు లేట్

ఆధార్ నంబర్ : **** * 9214

పథకం : చర్మ కారలు వయస్సు : 52

మొబైల్ నం : 9959615165

Verify

SL No : 2
Cluster : C14

ఫింఛను నంబర్ : 102982046

పేరు : రౌతు లక్ష్మణరావు

రిలేషన్ : పైడితల్లి

ఆధార్ నంబర్ : **** * 9214

పథకం : వృద్ధాప్య వయస్సు : 61

మొబైల్ నం : 9491216193

Verify

Fig: Pension Card Distribution List

- In this Screen, User needs to select the required pensioner for whom the *Pension Card* is to be given and click on the 'Verify' button.
- On clicking the 'Verify' button of respective pensioner, following options are popped up as shown below.

1). Finger/IRIS Authentication

2). OTP Authentication

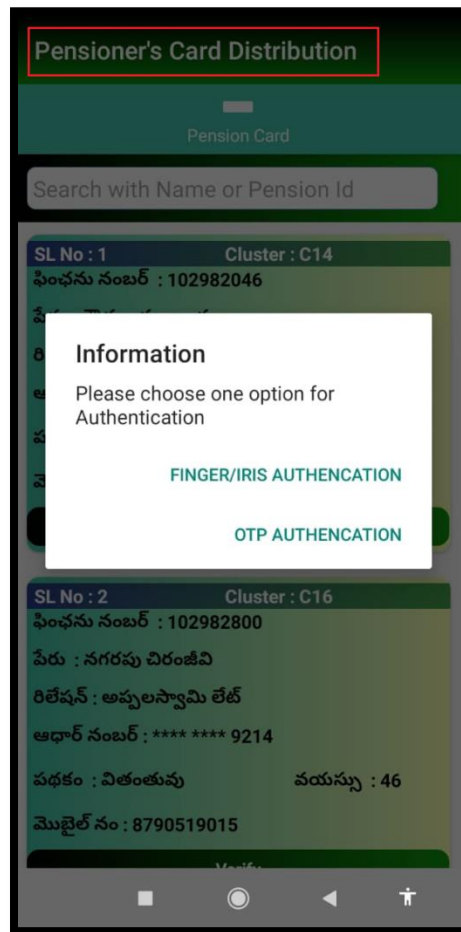
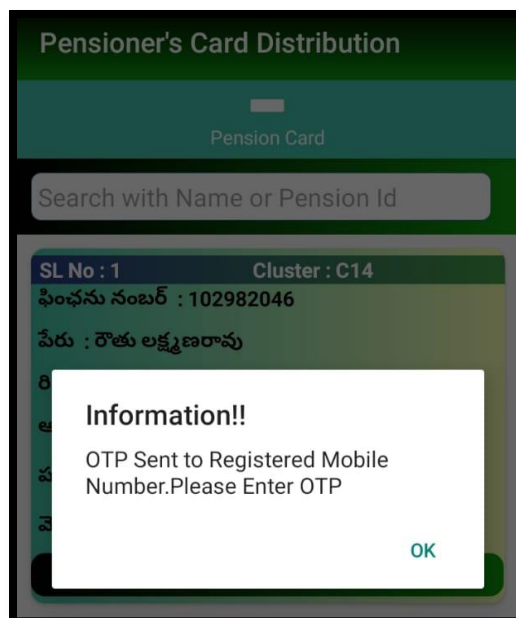


Fig: Pension Card Distribution - Verification Options

- Here, User needs to select the required authentication option for pensioner verification and if successful need to hand over the pension card to the pensioner.
- On selecting 'Finger/IRIS Authentication' option, respective screens for pensioner's Finger/IRIS verification is displayed as shown below.



- If User selects 'OTP Authentication' option for pensioner verification then an OTP is sent to the registered mobile number of the pensioner and an alert message is displayed as shown below.



- On clicking 'OK' button in the alert box, a screen is displayed to enter the OTP as shown below. After entering the OTP, User needs to click on the 'Submit' button.

- Only on successful authentication of the pensioner by any of the above mentioned verification process, User can hand over the pension card to the respective pensioner and the same is displayed in the success alert message as shown below.

Fig: Pension Card Distribution - Verification Success Alert

- If User selects 'OTP Authentication' option but the respective pensioner's Aadhaar is not linked to any mobile number then an alert is thrown as shown below.

If RD service is not ready to capture:

If you already connected **NEXT Biometrics** finger print device to mobile but unable to capture the finger data then application will throw an error alert as shown below.

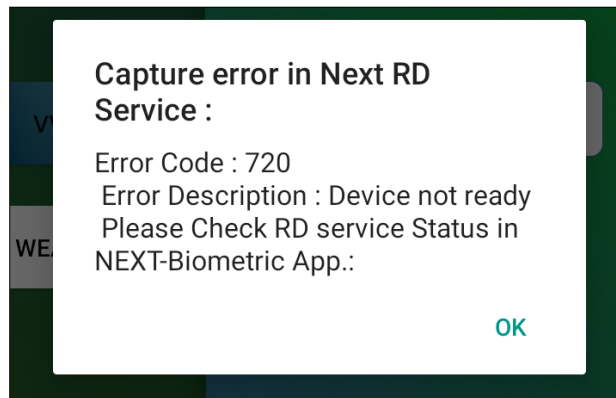
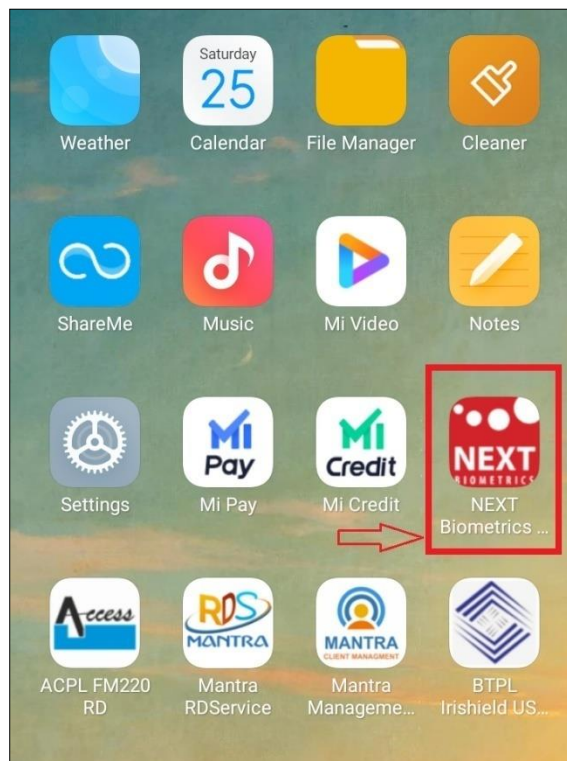


Fig: RD Service Capture Error

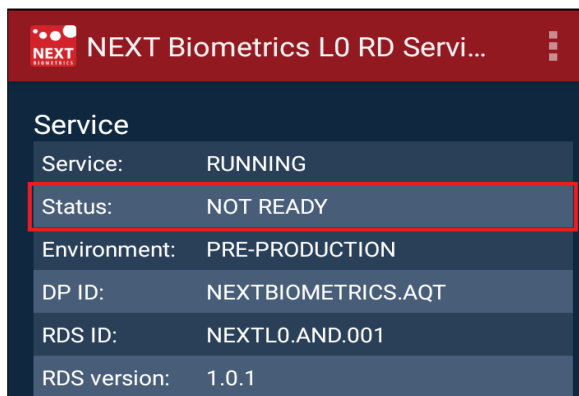
- For this case, user needs to restart the NEXT Biometrics service.

Below is the process for it:

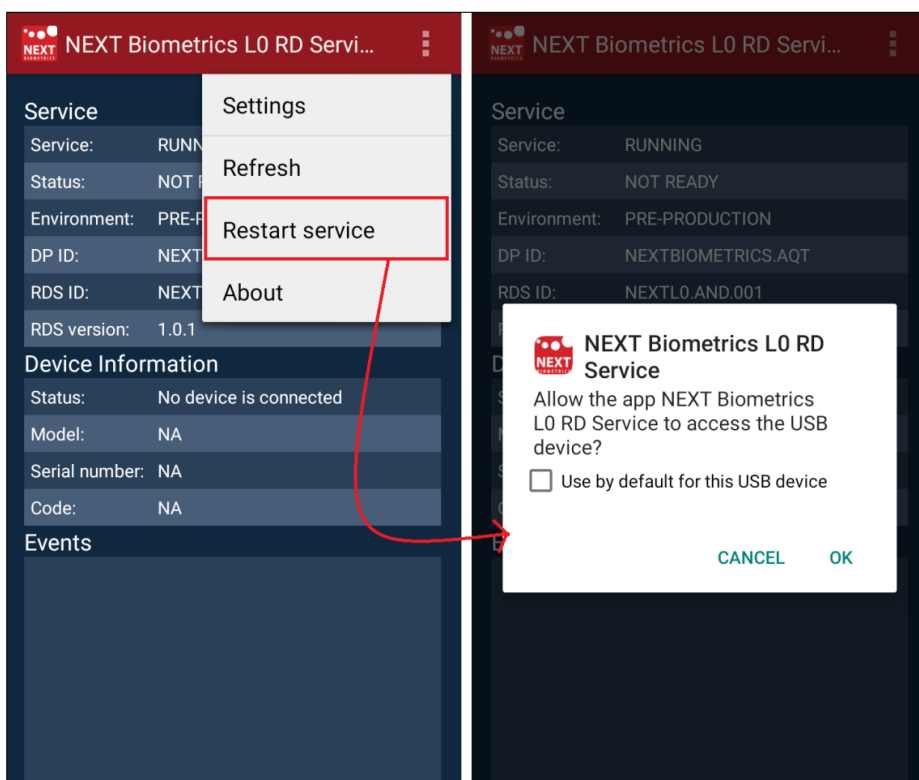
1. Open the '**NEXT Biometrics**' application in Apps page, then it will displays below screen.



2. Check the status, if the status is shown as '**Not Ready**', then go to menu and click on the '**Restart the Service**' as shown below.



3. After restarting the service, app shows the below access permission alert, click on **OK** and RD service will be ready for data capture.



NOTE: After done with this process, user needs to restart the GSWS online application (same process applicable for any RD Service errors).

- If you want to logout from application then click on back button then application throws an alert message as shown below.

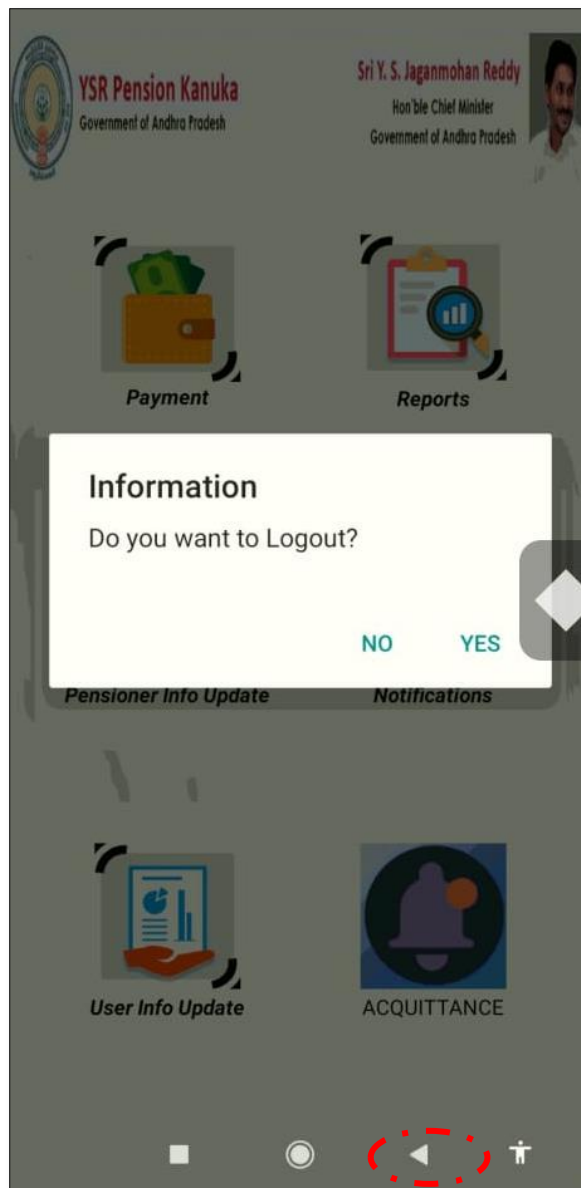


Fig: Logout Alert

- On clicking 'Yes' User navigates back to 'Login' page and on clicking 'No' User remains in the same page (*List of Pensioners*).